

September 21, 2026

Corrigendum

Bid Number: GEM/2026/B/8011724, Dated: 09-09-2026

Or

RFP Reference no: - HO/GAD/DOC/2026/03057

Request for Proposal (RFP)- For Engagement of Agency for Providing Taxi Services at Head Office of NHB

During the Pre-Bid Meeting, prospective bidders have raised queries regarding some of the clauses mentioned in the RFP. Accordingly, the remarks addressing to these queries have been mentioned as below for the reference of all bidders:

Sl. No.	Clarification Sought	Department Remarks
1.	Kindly confirm the acceptable vehicle models under the Premium Sedan category proposed for deployment.	Vehicles under Premium Sedan Category viz. Maruti Suzuki Ciaz, Honda City, Hyundai Verna etc. (Kindly refer to Page No. 6 of the Bid Document)
2.	Please confirm whether all 11 vehicles are required from Day 1 of contract commencement or if deployment may be phased based on NHB's requirements.	All 11 vehicles are required from the day contract will be awarded to the successful bidder. Further bidders are also requested to refer to the Option Clause (Page No. 7 of Bid Document)
3.	Will leased/financed vehicles under the bidder's operational control qualify towards the requirement of minimum 20 premium sedan vehicles?	The organization must have 20 petrol vehicles under premium sedan/Sedan category registered in its name. The bidder has to submit Copy of registration certificate and valid commercial permit of minimum 20 vehicles under premium sedan/sedan category registered in its name. (Kindly refer Page No. 44 of RFP)
4.	Kindly clarify whether billing under the package of 3000 KM / 364 Hours per month shall be based on KM or Hours, whichever is higher.	The calculation will be based on Hour or Kilometer, whichever is higher.
5.	Please provide an illustration/example for carry-forward and adjustment of unutilized kilometres up to six months/6000 KM.	Any unutilized KMs on a month will be accrued for the next six month subject to the upper limit of 6000 KM.
6.	Kindly confirm whether the monthly entitlement of 3000 KM is applicable vehicle-wise or fleet-wise.	The monthly entitlement is applicable for vehicle wise.
7.	For outstation journeys, kindly clarify whether empty return kilometres are chargeable.	Yes

8.	Kindly confirm whether dedicated chauffeurs are mandatory for each vehicle throughout the contract period, or rotational deployment is permissible subject to prior approval and police verification.	The drivers being deployed shall ordinarily be continued and should not be changed without written intimation and consultation with Bank. Change of driver must be reported to the Bank 5 days prior to the event and finalization shall be done in consultation with the Bank.
9.	Please indicate the likely frequency of extended duty/24x7 deployment requirements for operational planning purposes.	The same is dependent on the requirements of the Bank. Accordingly, the same can not be commented.
10.	The RFP mentions rates inclusive of taxes, whereas GST is indicated separately. Kindly confirm whether GST should be quoted separately over and above the commercial rates.	The commercial rates should be of inclusive of taxes. GST shall be bifurcated in the invoice.
11.	Kindly clarify whether the payment period will be counted from invoice submission date or invoice approval/acceptance date.	Payment period will be counted from the invoice acceptance date.
12.	Please confirm whether annual rate revision/escalation may be considered after completion of one year of satisfactory service.	Request for increase in the monthly rental price to be reviewed after completion of 1 year of service subject to the performance of the vendor, which shall be subject to the discretion of the Bank. <i>(Please refer Point No. 11, Page 50 of RFP Document)</i>
13.	Kindly confirm whether National Holiday charges are payable only when services are utilized on the specified holidays.	National Holiday charges are only payable when services are utilized.
14.	Kindly confirm whether contracts with Central Government Ministries, Autonomous Bodies, Statutory Authorities and CPSEs shall qualify under the government-sector experience criteria.	Yes
15.	If a replacement vehicle of equivalent or higher category is provided within stipulated timelines, will applicable penalties be waived?	Bidders are requested to refer to the Clause 8.15 (page no. 32) of the RFP for clarification.
16.	Kindly confirm whether there is any cap on cumulative SLA deductions as a percentage of the monthly invoice value.	Kindly refer to the Penalty/Deduction clause of the RFP.
17.	Please clarify the specific circumstances under which liquidated damages up to 100% of contract value may be invoked and whether a cure period will be allowed prior to invocation.	Kindly refer to the Liquidated Damages clause of the RFP.
18.	Kindly confirm whether NHB envisages any minimum vehicle	Bidders are also requested to refer to the Option Clause <i>(Page No. 7 of Bid Document)</i>

	commitment or minimum monthly business volume during the contract period.	
19.	Please confirm whether parking space shall be made available at NHB premises for deployed vehicles.	NHB Head Office is located at India Habitat Centre. Parking is available at IHC during office hours.
20.	Kindly confirm whether bidders will be permitted to undertake a site visit and operational discussion before submission of bids.	Site visit is not required for taxi services. Bank will not entertain any discussion in this regard.
21.	The RFP requires a minimum of 20 petrol vehicles under the Premium Sedan/Sedan category registered in the bidder's name. Whether RCs of higher-segment vehicles such as Toyota Hyryder and Toyota Hycross / Maruti Invicto, registered in company's name, can be considered for fulfilling this eligibility requirement.	RCs of higher segment vehicles registered in company's name can be considered for fulfilling the eligibility requirement. However, once the contract will be awarded, the successful bidder has to provide only premium sedan vehicle to the disposal of the Bank.

General Administration Department