

Self appraisal report for Year (2024-25)

Auditor Agency: JAYA BHALLA(ARUN JAITLEY NATIONAL INSTITUTE OF FINANCIAL MANAGEMENT)

Ministry Name: Ministry of Finance

Department Name: Department of Financial Services

Public Authority Name: National Housing Bank (NHB)

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1	Organisation and Function								
1.1	Particulars of its organisation, functions and duties[Section 4(1)(b)(i)]								
1.1.1	Name and address of the Organization	Fully Met	1.28	1.28	https://www.nhb.org.in/	empty	Fully Met	1.28	Fully Met https://www.nhb.org.in/
1.1.2	Head of the organization	Fully Met	1.28	1.28	https://www.nhb.org.in/about-us/key-managerial-personnel/	empty	Fully Met	1.28	Fully Met https://www.nhb.org.in/about-us/key-managerial-personnel/
1.1.3	Vision, Mission and Key objectives	Fully Met	1.28	1.28	https://www.nhb.org.in/about-us/	empty	Fully Met	1.28	Fully Met https://www.nhb.org.in/about-us/
1.1.4	Function and duties	Fully Met	1.28	1.28	https://www.nhb.org.in/	empty	Fully Met	1.28	Fully Met https://www.nhb.org.in/
1.1.5	Organization Chart	Fully Met	1.28	1.28	https://www.nhb.org.in/organisation%20-and-%20functions/	empty	Fully Met	1.28	Fully Met https://www.nhb.org.in/organisation%20-and-%20functions/
1.1.6	Any other details-the genesis,	Fully Met	1.28	1.28	https://www.nhb.org.in/organisation%20-and-%20functions/	empty	Fully Met	1.28	Fully Met https://www.nhb.org.in/organisation%20-and-%20functions/

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	inception, formation of the department and the HoDs from time to time as well as the committees/ Commissions constituted from time to time have been dealt				sation%20-and-%20functions/				s://www.nhb.org.in/organisation%20-and-%20functions/
1.2	Power and duties of its officers and employees[Section 4(1) (b)(ii)]								
1.2.1	Powers and duties of officers (administrative, financial and judicial)	Fully Met	1.92	1.92	https://www.nhb.org.in/section-41-b-sub-section-%20ii/	empty	Fully Met	1.92	Fully Met https://www.nhb.org.in/section-41-b-sub-section-%20ii/
1.2.2	Power and duties of other employees	Not Applicable	0	0	empty	empty	Not Met	0	Not Met NHB may provide details related to powers and duties of other employees and as it is applicable and may be appropriately disclosed
1.2.3	Rules/ orders under which powers and duty derived and exercised	Fully Met	1.92	1.92	https://www.nhb.org.in/section-41-b-sub-section-%20ii/	empty	Fully Met	1.92	Fully Met https://www.nhb.org.in/section-41-b-sub-section-%20ii/
1.2.4	Work allocation	Fully Met	1.92	1.92	https://www.nhb.org.in/section-41-b-sub-section-%20ii/	empty	Fully Met	1.92	Fully Met https://www.nhb.org.in/section-41-b-sub-section-%20ii/

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.3	Procedure followed in decision making process [Section 4(1)(b)(iii)]								
1.3.1	Process of decision making - Identify key decision making points	Fully Met	1.54	1.54	https://www.nhb.org.in/section-41-b-sub-section-%20iii/	empty	Fully Met	1.54	Fully Met https://www.nhb.org.in/section-41-b-sub-section-%20iii/
1.3.2	Final decision making authority	Fully Met	1.54	1.54	https://www.nhb.org.in/section-41-b-sub-section-%20iii/	empty	Fully Met	1.54	Fully Met https://www.nhb.org.in/section-41-b-sub-section-%20iii/
1.3.3	Related provisions, acts, rules etc.	Fully Met	1.54	1.54	https://www.nhb.org.in/section-41-b-sub-section-%20iii/	empty	Fully Met	1.54	Fully Met https://www.nhb.org.in/section-41-b-sub-section-%20iii/
1.3.4	Time limit for taking a decisions, if any	Fully Met	1.54	1.54	https://www.nhb.org.in/section-41-b-sub-section-%20iii/	empty	Fully Met	1.54	Fully Met https://www.nhb.org.in/section-41-b-sub-section-%20iii/
1.3.5	Channels of supervision and accountability	Fully Met	1.54	1.54	" https://www.nhb.org.in/section-41-b-sub-section-%20iii/ https://www.nhb.org.in/supervision/ "	empty	Fully Met	1.54	Fully Met " https://www.nhb.org.in/section-41-b-sub-section-%20iii/ https://www.nhb.org.in/supervision/ "
1.4	Norms for discharge of functions[Section 4(1)(b)(iv)]								
1.4.1	Nature of functions/ services offered	Fully Met	1.54	1.54	https://www.nhb.org.in/section-41-b-sub-section-v/	empty	Fully Met	1.54	Fully Met https://www.nhb.org.in/section-41-b-sub-section-v/

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
									rg.in/section-41-b-sub-section-v/
1.4.2	Norms/ standards for functions/ service delivery	Fully Met	1.54	1.54	https://www.nhb.org.in/section-41-b-sub-section-v/	empty	Fully Met	1.54	Fully Met https://www.nhb.org.in/section-41-b-sub-section-v/
1.4.3	Process by which these services can be accessed	Fully Met	1.54	1.54	https://www.nhb.org.in/section-41-b-sub-section-v/	empty	Fully Met	1.54	Fully Met https://www.nhb.org.in/section-41-b-sub-section-v/
1.4.4	Time-limit for achieving the targets	Fully Met	1.54	1.54	https://www.nhb.org.in/section-41-b-sub-section-v/	empty	Fully Met	1.54	Fully Met https://www.nhb.org.in/section-41-b-sub-section-v/
1.4.5	Process of redressal of grievances	Fully Met	1.54	1.54	https://www.nhb.org.in/grievance-redressal-officer/	empty	Fully Met	1.54	Fully Met https://www.nhb.org.in/section-41-b-sub-section-v/
1.5	Acts, rules, regulations, instructions, manuals and records for discharging functions[Section 4(1)(b)(v)]								
1.5.1	Title and nature of the record/ manual /instruction.	Fully Met	2.6	2.60	https://www.nhb.org.in/section-41-b-sub-section-%20iii/	empty	Fully Met	2.60	Fully Met https://www.nhb.org.in/section-41-b-sub-section-%20iii/
1.5.2	List of Acts, rules, regulations, instructions, manuals and records.	Fully Met	2.6	2.60	https://www.nhb.org.in/section-41-b-sub-section-%20iii/	empty	Fully Met	2.60	Fully Met https://www.nhb.org.in/section-41-b-sub-section-%20iii/

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
									1-b-sub-section-%20iii/
1.5.3	Acts/ Rules/ manuals, etc.	Fully Met	2.6	2.60	https://www.nhb.org.in/section-41-b-sub-section-%20iii/	empty	Fully Met	2.60	Fully Met https://www.nhb.org.in/section-41-b-sub-section-%20iii/
1.6	Categories of documents held by the authority under its control [Section 4(1)(b) (vi)]								
1.6.1	Categories of documents	Fully Met	3.85	3.85	https://www.nhb.org.in/statement-of-categories-of-documents-that-are-held-by-the-national-housing-bank-or-under-its-control/	empty	Fully Met	3.85	Fully Met https://www.nhb.org.in/statement-of-categories-of-documents-that-are-held-by-the-national-housing-bank-or-under-its-control/
1.6.2	Custodian of documents/categories	Fully Met	3.85	3.85	https://www.nhb.org.in/statement-of-categories-of-documents-that-are-held-by-the-national-housing-bank-or-under-its-control/	empty	Fully Met	3.85	Fully Met https://www.nhb.org.in/statement-of-categories-of-documents-that-are-held-by-the-national-housing-bank-or-under-its-control/
1.7	Boards, Councils, Committees and other Bodies constituted as part of the Public Authority [Section 4(1)(b)(viii)]								
1.7.1	Name of Boards, Council, Committee etc.	Fully Met	0.96	0.96	https://www.nhb.org.in/organisation-and-functions/	empty	Fully Met	0.96	Fully Met https://www.nhb.org.in/organisation-and-functions/

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
									ion-and-functions/
1.7.2	Composition	Fully Met	0.96	0.96	https://www.nhb.org.in/organisation-and-functions/		Fully Met	0.96	Fully Met https://www.nhb.org.in/organisation-and-functions/
1.7.3	Dates from which constituted	Fully Met	0.96	0.96	https://www.nhb.org.in/organisation-and-functions/		Fully Met	0.96	Fully Met https://www.nhb.org.in/organisation-and-functions/
1.7.4	Term/ Tenure	Fully Met	0.96	0.96	https://www.nhb.org.in/organisation-and-functions/		Fully Met	0.96	Fully Met https://www.nhb.org.in/organisation-and-functions/
1.7.5	Powers and functions	Fully Met	0.96	0.96	https://www.nhb.org.in/organisation-and-functions/		Fully Met	0.96	Fully Met https://www.nhb.org.in/organisation-and-functions/
1.7.6	Whether their meetings are open to the public?	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
1.7.7	Whether the minutes of the meetings are open to the public?	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
1.7.8	Place where the minutes if open to the public are available?	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
1.8	Directory of officers and employees[Section 4(1) (b) (ix)]								
1.8.1	Name and designation	Fully Met	3.85	3.85	https://www.nhb.org.in/rti/	empty	Fully Met	3.85	Fully Met https://www.nhb.org.in/rti/

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.8.2	Telephone , fax and email ID	Fully Met	3.85	3.85	https://www.nhb.org.in/rti/	empty	Fully Met	3.85	Fully Met https://www.nhb.org.in/rti/
1.9	Monthly Remuneration received by officers & employees including system of compensation[Section 4(1) (b) (x)]								
1.9.1	List of employees with Gross monthly remuneration	Fully Met	3.85	3.85	https://www.nhb.org.in/right-to-information-act-section-41-b-sub-section-x/	empty	Fully Met	3.85	Fully Met https://www.nhb.org.in/right-to-information-act-section-41-b-sub-section-x/
1.9.2	System of compensation as provided in its regulations	Fully Met	3.85	3.85	https://www.nhb.org.in/right-to-information-act-section-41-b-sub-section-x/	empty	Fully Met	3.85	Fully Met https://www.nhb.org.in/right-to-information-act-section-41-b-sub-section-x/
1.10	Name, designation and other particulars of Public Information Officers[Section 4(1) (b) (xvi)]								
1.10.1	Name and designation of the Public Information Officers (PIOs), Assistant Public Information Officer(s) & Appellate Authority	Fully Met	3.85	3.85	https://www.nhb.org.in/rti/	empty	Fully Met	3.85	Fully Met https://www.nhb.org.in/rti/
1.10.2	Address, telephone numbers and email ID of each designated official.	Fully Met	3.85	3.85	https://www.nhb.org.in/rti/	empty	Fully Met	3.85	Fully Met https://www.nhb.org.in/rti/
1.11	Number of employees against whom disciplinary action has been proposed/ taken (F No. 1/6/2011- IR dt. 15.4.2013)								
1.11.1	Number of employees against whom disciplinary action has been (i) Pending for minor penalty or major penalty proceedings	Fully Met	3.85	3.85	https://www.nhb.org.in/rti/	empty	Not Met	0	Not Met NHB may Suo Moto disclose the information on its RTI page
1.11.2	(ii) Finalised for minor penalty or major penalty proceedings	Fully Met	3.85	3.85	https://www.nhb.org.in/rti/	empty	Not Met	0	Not Met Information

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									may be provided on its RTI page
1.12	Programmes to advance understanding of RTI(Section 26)								
1.12.1	Educational programmes	Fully Met	1.92	1.92	https://www.nhb.org.in/educational-programmes/	empty	Fully Met	1.92	Fully Met https://www.nhb.org.in/educational-programmes/
1.12.2	Efforts to encourage public authority to participate in these programmes	Fully Met	1.92	1.92	https://www.nhb.org.in/educational-programmes/	empty	Fully Met	1.92	Fully Met https://www.nhb.org.in/educational-programmes/
1.12.3	Training of CPIO/APIO	Fully Met	1.92	1.92	https://www.nhb.org.in/educational-programmes/	empty	Fully Met	1.92	Fully Met https://www.nhb.org.in/educational-programmes/
1.12.4	Update & publish guidelines on RTI by the Public Authorities concerned	Fully Met	1.92	1.92	https://nhb.org.in/rti/	empty	Fully Met	1.92	Fully Met https://nhb.org.in/rti/
1.13	Transfer policy and transfer orders[F No. 1/6/2011- IR dt. 15.4.2013]								
1.13.1	Transfer policy and transfer orders[F No. 1/6/2011- IR Dt. 15.4.2013]	Fully Met	7.69	7.69	https://nhb.org.in/section-41-b-sub-section-v/	empty	Fully Met	7.69	Fully Met https://nhb.org.in/section-41-b-sub-section-v/
Total			95	95			97	88	
2	Budget and Programme								
2.1	Budget allocated to each agency including all plans, proposed expenditure and reports on disbursements made etc.[Section 4(1)(b)(xi)]								
2.1.1	Total Budget for the public authority	Fully Met	10	10.00	https://nhb.org.in/section-41-b-sub-section-v/	empty	Fully Met	10.00	Fully Met https://nhb.org.in/section-41-b-sub-section-v/

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					b-sub-section-xi/				s://nhb.org.in/section-41-b-sub-section-xi/
2.1.2	Budget for each agency and plan & programmes	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
2.1.3	Proposed expenditures	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
2.1.4	Revised budget for each agency, if any	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
2.1.5	Report on disbursements made and place where the related reports are available	Fully Met	10	10.00	https://nhb.org.in/section-41-b-sub-section-xi/	empty	Fully Met	10.00	Fully Met https://nhb.org.in/section-41-b-sub-section-xi/
2.1.6	Information related to procurements- (a) Notice/tender enquires, and corrigenda if any thereon, (b) Details of the bids awarded comprising the names of the suppliers of goods/ services being procured, (c) The works contracts concluded – in any such combination of the above-and, (d) The rate/ rates and the total amount at which such procurement or works contract is to be executed.	Fully Met	10	10.00	https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/	empty	Fully Met	10.00	Fully Met https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/
2.2	Foreign and domestic tours(F.No. 1/8/2012- IR dt. 11.9.2012)								
2.2.1	Budget	Fully Met	20	20.00	https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/	empty	Fully Met	20.00	Fully Met https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
2.2.2	Foreign and domestic tours by ministries and officials of the rank of Joint Secretary to the Government and above, as well as the Heads of the Department.- (a) Places visited, (b) The period of visit, (c) The number of members in the official delegation, (d) Expenditure on the visit	Fully Met	20	20.00	https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/	empty	Fully Met	20.00	Fully Met https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/
2.3	Manner of execution of subsidy programme [Section 4(i)(b)(xii)]								
2.3.1	Name of the programme of activity	Fully Met	6.25	6.25	https://nhb.org.in/section-41-b-sub-section-xii/	empty	Fully Met	6.25	Fully Met https://nhb.org.in/section-41-b-sub-section-xii/
2.3.2	Objective of the programme	Fully Met	6.25	6.25	https://nhb.org.in/section-41-b-sub-section-xii/	empty	Fully Met	6.25	Fully Met https://nhb.org.in/section-41-b-sub-section-xii/
2.3.3	Procedure to avail benefits	Fully Met	6.25	6.25	https://nhb.org.in/section-41-b-sub-section-xii/	empty	Fully Met	6.25	Fully Met https://nhb.org.in/section-41-b-sub-section-xii/
2.3.4	Duration of the programme/ scheme	Fully Met	6.25	6.25	https://nhb.org.in/section-41-b-sub-section-xii/	empty	Fully Met	6.25	Fully Met https://nhb.org.in/section-41-b-sub-section-xii/
2.3.5	Physical and financial targets of the programme	Fully Met	6.25	6.25	https://nhb.org.in/section-41-b-sub-section-xii/	empty	Fully Met	6.25	Fully Met https://nhb.org.in/section-41-b-sub-section-xii/

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
									section-41-b-sub-section-xii/
2.3.6	Nature/ scale of subsidy /amount allotted	Fully Met	6.25	6.25	https://nhb.org.in/section-41-b-sub-section-xii/	empty	Fully Met	6.25	Fully Met https://nhb.org.in/section-41-b-sub-section-xii/
2.3.7	Eligibility criteria for grant of subsidy	Fully Met	6.25	6.25	https://nhb.org.in/section-41-b-sub-section-xii/	empty	Fully Met	6.25	Fully Met https://nhb.org.in/section-41-b-sub-section-xii/
2.3.8	Details of beneficiaries of subsidy programme (number, profile etc)	Fully Met	6.25	6.25	https://nhb.org.in/section-41-b-sub-section-xii/	empty	Fully Met	6.25	Fully Met https://nhb.org.in/section-41-b-sub-section-xii/
2.4	Discretionary and non-discretionary grants [F. No. 1/6/2011-IR dt. 15.04.2013]								
2.4.1	Discretionary and non-discretionary grants/ allocations to State Govt./ NGOs/other institutions	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
2.4.2	Annual accounts of all legal entities who are provided grants by public authorities	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
2.5	Particulars of recipients of concessions, permits of authorizations granted by the public authority[Section 4(1) (b) (xiii)]								
2.5.1	Concessions, permits or authorizations granted by public authority	Fully Met	25	25.00	https://www.nhb.org.in/supervision/list-of-hfcs-in-india/	empty	Fully Met	25.00	Fully Met https://www.nhb.org.in/supervision/list-of-hfcs-in-india/
2.5.2	For each concessions, permit or	Fully Met	25	25.00	https://www.nhb.org.in/supervision/list-of-hfcs-in-india/	empty	Fully Met	25.00	Fully Met https://www.nhb.org.in/supervision/list-of-hfcs-in-india/

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	authorization granted - (a) Eligibility criteria, (b) Procedure for getting the concession/ grant and/ or permits of authorizations, (c) Name and address of the recipients given concessions/ permits or authorizations, (d) Date of award of concessions/ permits of authorizations				vision/list-of-hfcs-in-india/				s://www.nhb.org.in/supervision/list-of-hfcs-in-india/
2.6	CAG & PAC paras [F No. 1/6/2011- IR dt. 15.4.2013]								
2.6.1	CAG and PAC paras and the action taken reports (ATRs) after these have been laid on the table of both houses of the Parliament.	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
Total			170	170			170	170	
3	Publicity and Public interface								
3.1	Particulars for any arrangement for consultation with or representation by the members of the public in relation to the formulation of policy or implementation thereof [Section 4(1)(b)(vii)] [F No 1/6/2011-IR dt. 15.04.2013]								
3.1.1	Relevant Acts, Rules, Forms and other documents which are normally accessed by citizens	Not Applicable	0	0	empty	empty	Not Met	0	Not Met NHB may Suo Moto disclose this information on its RTI page
3.1.2	a) Arrangements for consultation with or representation by members of the public in policy formulation/ policy implementation, (b) Day & time allotted for visitors,(c) Contact details of Information & Facilitation Counter (IFC) to provide publications frequently sought by RTI applicants	Not Applicable	0	0	empty	empty	Not Met	0	Not Met NHB may have institutional arrangements or mechanisms in place to ensure representation

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL or participation of members of the public in the formulation and implementation of policies at its headquarters or regional offices
3.1.3	Public- Private Partnerships (PPP)- Details of Special Purpose Vehicle (SPV), if any	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
3.1.4	Public- Private Partnerships (PPP)- Detailed project reports (DPRs)	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
3.1.5	Public- Private Partnerships (PPP)- Concession agreements.	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
3.1.6	Public- Private Partnerships (PPP)- Operation and maintenance manuals	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
3.1.7	Public- Private Partnerships (PPP) - Other documents generated as part of the implementation of the PPP	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
3.1.8	Public- Private Partnerships (PPP) - Information relating to fees, tolls, or the other kinds of revenues that may be collected under authorisation from the government	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
3.1.9	Public- Private Partnerships (PPP) -Information relating to outputs and	Not Applicable	0	0	empty	empty	Not Applicable	0	NA

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	outcomes								
3.1.10	Public- Private Partnerships (PPP) - The process of the selection of the private sector party (concessionaire etc.)	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
3.1.11	Public- Private Partnerships (PPP) - All payment made under the PPP project	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
3.2	Are the details of policies / decisions, which affect public, informed to them[Section 4(1) (c)]								
3.2.1	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Policy decisions/ legislations taken in the previous one year	Fully Met	16.67	16.67	https://nhb.org.in/en/	empty	Fully Met	16.67	Fully Met https://nhb.org.in/en/
3.2.2	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Outline the Public consultation process	Not Applicable	0	0	empty	empty	Not Applicable	0	Not Applicable NHB may consider designing a more interactive consultative process and furnishing detailed information regarding the modalities and outcomes of public consultations

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
3.2.3	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive- Outline the arrangement for consultation before formulation of policy	Not Applicable	0	0	empty	empty	Not Applicable	0	Not Applicable NHB should develop a structured mechanism to actively involve stakeholders in the policy formulation process
3.3	Dissemination of information widely and in such form and manner which is easily accessible to the public [Section 4(3)]								
3.3.1	Use of the most effective means of communication - Internet (website)	Fully Met	50	50.00	https://nhb.org.in/en/	empty	Fully Met	50.00	Fully Met https://nhb.org.in/en/
3.4	Form of accessibility of information manual/ handbook[Section 4(1)(b)]								
3.4.1	Information manual/handbook available in electronic format	Fully Met	25	25.00	https://nhb.org.in/en/	empty	Fully Met	25.00	Fully Met https://nhb.org.in/en/
3.4.2	Information manual/handbook available in printed format	Fully Met	25	25.00	https://nhb.org.in/en/	empty	Fully Met	25.00	Fully Met https://nhb.org.in/en/
3.5	Whether information manual/ handbook available free of cost or not [Section 4(1)(b)]								
3.5.1	List of materials available Free of cost	Fully Met	25	25.00	https://nhb.org.in/en/	empty	Fully Met	25.00	Fully Met https://nhb.org.in/en/
3.5.2	List of materials available at a reasonable cost of the medium	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
Total			142	142			167	142	
4	E-Governance								
4.1	Language in which Information Manual/Handbook Available [F No. 1/6/2011-IR dt. 15.4.2013]								
4.1.1	Hindi	Fully Met	9.52	9.52	https://www.nhb.org.in/hi/?pr	empty	Fully Met	9.52	Fully Met https://www.nhb.org.in/hi/?pr

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					ophazecheck=1				s://www.nhb.org.in/hi/?prophazecheck=1
4.1.2	English	Fully Met	9.52	9.52	https://nhb.org.in/en/	empty	Fully Met	9.52	Fully Met https://nhb.org.in/en/
4.1.3	Vernacular/ Local Language	Fully Met	9.52	9.52	https://nhb.org.in/en/	empty	Fully Met	9.52	Fully Met https://nhb.org.in/en/
4.2	When was the information Manual/Handbook last updated?[F No. 1/6/2011-IR dt 15.4.2013]								
4.2.1	Last date of Annual updation	Fully Met	28.57	28.57	https://nhb.org.in/en/	empty	Fully Met	28.57	Fully Met https://nhb.org.in/en/
4.3	Information available in electronic form[Section 4(1)(b)(xiv)]								
4.3.1	Details of information available in electronic form	Fully Met	9.52	9.52	https://nhb.org.in/en/	empty	Fully Met	9.52	Fully Met https://nhb.org.in/en/
4.3.2	Name/ title of the document/record/ other information	Fully Met	9.52	9.52	https://nhb.org.in/en/	empty	Fully Met	9.52	Fully Met https://nhb.org.in/en/
4.3.3	Location where available	Fully Met	9.52	9.52	https://nhb.org.in/en/	empty	Fully Met	9.52	Fully Met https://nhb.org.in/en/
4.4	Particulars of facilities available to citizen for obtaining information[Section 4(1)(b)(xv)]								
4.4.1	Name & location of the facility	Fully Met	7.14	7.14	https://nhb.org.in/en/knowledge-centre/	empty	Fully Met	7.14	Fully Met https://nhb.org.in/en/knowledge-centre/
4.4.2	Details of information made available	Fully Met	7.14	7.14	https://nhb.org.in/en/knowledge-centre/	empty	Fully Met	7.14	Fully Met https://nhb.org.in/en/knowledge-centre/

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
4.4.3	Working hours of the facility	Fully Met	7.14	7.14	https://nhb.org.in/en/knowledge-centre/	empty	Fully Met	7.14	Fully Met https://nhb.org.in/en/knowledge-centre/
4.4.4	Contact person & contact details (Phone, fax, email)	Fully Met	7.14	7.14	https://nhb.org.in/en/knowledge-centre/	empty	Fully Met	7.14	Fully Met https://nhb.org.in/en/knowledge-centre/
4.5	Such other information as may be prescribed under Section 4(i) (b)(xvii)								
4.5.1	Grievance redressal mechanism	Fully Met	4.1	4.10	https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/	empty	Fully Met	4.10	Fully Met https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/
4.5.2	List of completed schemes/ projects/ Programmes	Fully Met	4.1	4.10	https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/	empty	Fully Met	4.10	Fully Met https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/
4.5.3	List of schemes/ projects/ programme underway	Fully Met	4.1	4.10	https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/	empty	Fully Met	4.10	Fully Met https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/
4.5.4	Details of all contracts entered into including name of the contractor,	Fully Met	4.1	4.10	https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/	empty	Fully Met	4.10	Fully Met https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	amount of contract and period of completion of contract				ribed-under-section-4i-bxvii/				such-other-inf ormation-as-m ay-be-prescrib ed-under-secti on-4i-bxvii/
4.5.5	Annual Report	Fully Met	4.1	4.10	https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/	empty	Fully Met	4.10	Fully Met https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/
4.5.6	Frequently Asked Question (FAQs)	Fully Met	4.1	4.10	https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/	empty	Fully Met	4.10	Fully Met https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/
4.5.7	Any other information such as - (a) Citizen's Charter, (b) Six monthly reports on the performance against the benchmarks set in the Citizen's Charter	Fully Met	4.1	4.10	https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/	empty	Fully Met	4.10	Fully Met https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/
4.6	Receipt & Disposal of RTI applications & appeals [F.No 1/6/2011-IR dt. 15.04.2013]								
4.6.1	Details of applications received and disposed	Fully Met	14.29	14.29	https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/	empty	Fully Met	14.29	Fully Met https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
									ed-under-section-4i-bxvii/
4.6.2	Details of appeals received and orders issued	Fully Met	14.29	14.29	https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/	empty	Fully Met	14.29	Fully Met https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/
4.7	Replies to questions asked in the Parliament[Section 4(1)(b)(xvii)]								
4.7.1	Details of questions asked and replies given	Fully Met	28.57	28.57	https://nhb.org.in/rti/	empty	Fully Met	28.57	Fully Met https://nhb.org.in/rti/
Total			200	200			200	200	
5	Information as may be prescribed								
5.1	Such other information as may be prescribed [F.No. 1/2/2016-IR dt. 17.8.2016, F No. 1/6/2011-IR dt. 15.4.2013]								
5.1.1	Name & details of - (a) Current CPIOs & FAAs, (b) Earlier CPIO & FAAs from 1.1.2015	Fully Met	20	20.00	https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/	empty	Fully Met	20.00	Fully Met https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/
5.1.2	Details of third party audit of voluntary disclosure -(a) Dates of audit carried out , (b) Report of the audit carried out	Fully Met	20	20.00	https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/	empty	Fully Met	20.00	Fully Met https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/
5.1.3	Appointment of Nodal Officers not below the rank of Joint Secretary/	Fully Met	20	20.00	https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/	empty	Fully Met	20.00	Fully Met https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	Additional HoD - (a) Date of appointment , (b) Name & Designation of the officers				ribed-under-section-4i-bxvii/				such-other- information-as-may-be-prescribed-under-section-4i-bxvii/
5.1.4	Consultancy committee of key stakeholders for advice on suo-motu disclosure - (a) Dates from which constituted, (b) Name & Designation of the officers	Fully Met	20	20.00	https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/	empty	Partially Met	10.00	Partially Met At present, National Housing Bank does not have an Advisory Committee of key stakeholders for the purpose of providing information on disclosures on its behalf.
5.1.5	Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information under RTI - (a) Dates from which constituted, (b) Name & Designation of the Officers	Fully Met	20	20.00	https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/	empty	Fully Met	20.00	Fully Met https://nhb.org.in/such-other-information-as-may-be-prescribed-under-section-4i-bxvii/
Total			100	100			100	90	
6	Information Disclosed on own Initiative								
6.1	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information [Section 4(2)]								
6.1.1	Item / information disclosed so that public have minimum resort to use	Fully Met	25	25.00	https://nhb.org.in/rti/	empty	Fully Met	25.00	Fully Met https://nhb.org.in/r

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	of RTI Act to obtain information								ti/
6.2	Guidelines for Indian Government Websites (GIGW) is followed (released in February, 2009 and included in the Central Secretariat Manual of Office Procedures (CSMOP) by Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Public Grievance and Pensions, Govt. Of India)								
6.2.1	Whether STQC certification obtained and its validity	Fully Met	12.5	12.50	https://nhb.org.in/	empty	Fully Met	12.50	Fully Met
6.2.2	Does the website show the certificate on the Website?	Fully Met	12.5	12.50	https://nhb.org.in/	empty	Fully Met	12.50	Fully Met
Total			50	50			50	50	
Grand Total			757	757			784	740	