राष्ट्रीय आवास बैंक
NATIONAL HOUSING BANK

RFP Reference No.: **NHB (ND)/CISO/CRA/2025**
GeM Reference No.: **GEM/2025/B/6510407**

Sl. No.	Query	Responses
1	Please confirm the number of departments, teams, and physical/regional locations expected to be covered as part of the assessment.	The bidder will be working with CISO and IT Department of NHB and may have to work with other departments if required primarily in NHB Delhi Head Office. If required, they may also visit at DR site located in Mumbai
2	Will NHB share the latest quarterly VAPT reports upfront at project initiation, and will additional walkthroughs or clarification sessions on VAPT findings be provided?	The latest VAPT report will be provided to the chosen bidder after signing the NDA.
3	Are endpoint detection and antivirus solutions centrally managed, and can sample system logs or EDR dashboards be made available for review?	Yes EDR and Anti-virus is centrally managed and the logs will be provided to the chosen bidder after signing the NDA.
4	Is the Bank expecting simulated APT attacks (e.g., MITRE ATTACK tactics) or purely a tool-based susceptibility assessment?	Yes the bank would like to know its susceptibility to APT Attacks as mentioned in the RFP.
5	How many critical third parties or vendors are in scope for cyber risk review, and what level of access/documentation will be provided for assessment?	This information will be provided to the chosen bidder after signing the NDA
6	Is there a preferred maturity framework to be used for benchmarking in the comparative scorecard?	Selected bidder has to adopt most appropriate framework.
7	Do the 60 calendar days include weekends and holidays, and is there flexibility for extension in case of dependencies from NHB's side?	Total 60 days. There is no clause for extension in any case.
8	Is the quantification expected to be based on any industry model, and will NHB provide financial impact thresholds or estimations?	Based on industry model
9	Will access be provided to AD configuration and GPO settings, or should review be conducted via documentation and interviews only?	yes the access will be provided to the selected bidder after signing the NDA.
10	Will NHB provide existing insurance details, if any, to aid in estimating gaps and appropriate coverage recommendations?	NHB hasn't taken any insurance related to cyber incidents as of now
11	Is there any preferred risk quantification methodology that NHB expects vendors to align with?	Selected bidder has to adopt most suitable methodology.
12	Is NHB expecting the consultant to liaise with insurance providers to estimate premiums, or only provide indicative industry benchmarks?	No consortium is allowed for bidding. However, bidder may liaise with insurance provider, if necessary.
13	Please confirm the number of business applications (internal/third-party) and APIs in scope. Are APIs included in the "20 applications" count?	This information will be provided to the chosen bidder after signing the NDA
14	Are there any expected travel or onsite requirements at DC/DR locations, or will all activities be conducted remotely?	There is no such restriction on conducting activities remotely.
15	Is this Cyber Risk Assessment one-time activity or recurring activity?	Its one-time activity
16	Can this assessment be done on sampling process?	No
17	Can a company apply for bid if it has done 2 audit and third one is in progress?	Bidders have to comply with MEC as defined in RFP.
18	Does the Integrity Pact, Non-Disclosure Agreement, Service Level Agreement, and Letter of Competence need to be created on Judicial or Non-Judicial Stamp Paper?	All these 4 documents need to be created on non-judicial 100 rs stamp paper
19	Is there any specific exemption for MSME?	Please refer the RFP. Only those exemptions mentioned in the RFP will be provided and no extra exemptions outside RFP will be provided to MSME