



RFP Reference No.: GEM/2025/B/6430268 dated July 08, 2025

**Request for Proposal (RFP) for
Warranty Extension and Upgradation of SAN Storage at Disaster Recovery
(DR) Site with Buyback of Old IT Assets**

The replies to the pre-bid queries received are placed herewith.

S. No.	P. No	Relevant Clause of the RFP	Query	Reply to the Query
1	9	h. Manual, cables, accessories etc. is to be delivered with every unit of the equipment supplied. Compatible Fiber cables, modules from SAN storage to SAN switch to be provided by the bidder at no additional cost to the Bank	As per the RFP, the bidder must upgrade the existing SAN storage with 30TB usable SSD drive storage. The cabling and connectivity should remain the same, so compatible fiber cables and modules from SAN storage to SAN switch may not be required from the bidder. Please confirm if our understanding is correct	Understating is correct and the clause is self-explanatory.
2	25	Payment Terms: 90% payment will be released to selected bidder against Extension the Warranty for 3 years and upgrade the existing Hitachi VSP G350 SAN Storage with 30 TB usable storage with coterminous warranty. Sign-off after successful completion and balance 10% retention amount after completion of contract tenure (36 months). The 10% retention amount may be released against submission of equivalent amount of Bank Guarantee for the period of contract.	90% payment will be released to selected bidder against Extension the Warranty for 3 years and upgrade the existing Hitachi VSP G350 SAN Storage with 30 TB usable storage with coterminous warranty. Sign-off after successful completion Remaining 10% payment will be released upon submission of equivalent amount as Bank Guarantee for the duration of the contract and not 5% (GeM bid mentions 5% for 39 months)	90% payment will be released to selected bidder against Extension the Warranty for 3 years and upgrade the existing Hitachi VSP G350 SAN Storage with 30 TB usable storage with coterminous warranty and balance 10% retention amount after completion of contract tenure (36 months). To release the balance 10% retention amount, Bank Guarantee for the same amount (10%) may be submitted. 5% is the Performance Bank Guarantee during the contract period.