

Corrigendum -I

RFP Reference No.: GEM/2025/B/6074517

**Request for Proposal (RFP) - for
Procurement and Implementation of Privileged Access Management (PAM) Solution.**

The clauses amended in the RFP are as tabulated below:

S N o	Clause	Earlier Clause	Revised Clause
1	5. Scope of Work	The Successful Bidder will be responsible for supply, installation, integration, implementation, support, maintenance, and management of Privileged Access Management (PAM) solution with warranty, AMC, and Technical Support of the solution at NHB's DC at New Delhi and DR Site, Navi Mumbai for a period of 3 years.	The Successful Bidder will be responsible for supply, installation, integration, implementation, support, maintenance, and management of On-premise Privileged Access Management (PAM) solution with warranty, AMC, and Technical Support of the solution at NHB's DC at New Delhi and DR Site, Navi Mumbai for a period of 5 years.
2	5.2 General Requirements	(S. No. 10) Technical support shall be for three years. (3 years to start from the date of acceptance of go-live of deployment).	Technical support shall be for five years. (5 years to start from the date of acceptance of go-live of deployment).
		(S. No. 11) The Bidder shall deploy one onsite Engineer for a period of 3 years as per NHB office timings w.e.f. the date of Go-Live.	The Bidder shall deploy one onsite Engineer for a period of 5 years as per NHB office timings w.e.f. the date of Go-Live
3	Annexure -IX - Commercial Bid Format - S. No. 1 of I. Total Solution	Total cost of Solution (with 5 years onsite warranty & support) including perpetual Licenses of solution and related software (OS, DB, Middleware etc), ATS-Updates and Upgrades, Implementation and Training Cost for 50 Users#	Total cost of On-Premise Solution for 50 Users (with 5 years onsite warranty & support) including perpetual Licenses of solution and related software (OS, DB, Middleware etc), ATS-Updates and Upgrades, Implementation and Training Cost #

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4	9. Bids (Technical & Commercial) And Bid Evaluation Methodology - Technical Bids (Marks Distribution)- S. No. 1	<table border="1"> <thead> <tr> <th>Number of years of experience of the bidder in implementing the proposed PAM Solution</th> <th>Max Marks</th> </tr> </thead> <tbody> <tr> <td>a. ≥ 6 years</td> <td>20</td> </tr> <tr> <td>b. ≥ 4 to <6 Years</td> <td>15</td> </tr> <tr> <td>c. ≥ 2 to <4 Years</td> <td>10</td> </tr> </tbody> </table>	Number of years of experience of the bidder in implementing the proposed PAM Solution	Max Marks	a. ≥ 6 years	20	b. ≥ 4 to <6 Years	15	c. ≥ 2 to <4 Years	10	<table border="1"> <thead> <tr> <th>Number of years of experience of the bidder in implementation/support of PAM Solutions</th> <th>Max Marks</th> </tr> </thead> <tbody> <tr> <td>a. ≥ 6 years</td> <td>20</td> </tr> <tr> <td>b. ≥ 4 to <6 Years</td> <td>15</td> </tr> <tr> <td>c. ≥ 2 to <4 Years</td> <td>10</td> </tr> </tbody> </table>	Number of years of experience of the bidder in implementation/support of PAM Solutions	Max Marks	a. ≥ 6 years	20	b. ≥ 4 to <6 Years	15	c. ≥ 2 to <4 Years	10
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6	Annexure XVIII - Solution Compliance	The proposed solution should support Offline PAM Access (Password Retrieval via mobile app in case of emergency purpose or Break Glass Scenario).	Deleted																

	Statement - PAM Technical Specification- Sr. No. D(5)														
7	Annexure XVIII - Solution Compliance Statement - PAM Technical Specification- Sr. No. F (1 to 5)	<table border="1"> <tr> <td>F</td> <td>Certificate lifecycle management</td> </tr> <tr> <td>1</td> <td>Solution should automatically discover SSL/TLS certificate from the environment. Discovery should support AD, CA server, Certificate store and load balancer.</td> </tr> <tr> <td>2</td> <td>Solution should allow admins to generate CSR and seamlessly sign it using internal and leading external CAs.</td> </tr> <tr> <td>3</td> <td>Solution should alert before certificates expiry and automatically renew certificates upon expiry.</td> </tr> <tr> <td>4</td> <td>Solution should deploy new certificates to target hosts where they were discovered from.</td> </tr> <tr> <td>5</td> <td>Solution should detect vulnerabilities in certificates such as identifying weak ciphers and protect against heartbleed and poodle like vulnerabilities.</td> </tr> </table>	F	Certificate lifecycle management	1	Solution should automatically discover SSL/TLS certificate from the environment. Discovery should support AD, CA server, Certificate store and load balancer.	2	Solution should allow admins to generate CSR and seamlessly sign it using internal and leading external CAs.	3	Solution should alert before certificates expiry and automatically renew certificates upon expiry.	4	Solution should deploy new certificates to target hosts where they were discovered from.	5	Solution should detect vulnerabilities in certificates such as identifying weak ciphers and protect against heartbleed and poodle like vulnerabilities.	Deleted
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9	Annexure XVIII - Solution Compliance Statement - PAM Technical Specification- Sr. No. J (3)	The solution must have presence and support center in India for atleast 10 year with 400+ employee strength	Deleted												
10	Annexure -V - Minimum Eligibility	(S. No. 5) The Bidder should have experience in implementing Privileged Access Management (PAM) Solution in at least 2 institutions in India with at-least one Public Sector Bank / Financial Institution / PSU / Government Organization / Large Corporates** in India during the last 5 FYs. (S. No. 7) Bidder should be ISO 9001 & ISO 27001 certified as on the last date of bid submission.	The Bidder should have experience in implementation/support of Privileged Access Management (PAM) Solutions in at least 2 institutions/ organizations in India with at-least one Public Sector Bank / Financial Institution / PSU / Government Organization / Large Corporates** in India during the last 5 FYs. Bidder should be ISO 9001/TL 9000 & ISO 27001 certified as on the last date of bid submission.												
11	10.1 Price - (c)	The price should be inclusive of all taxes (except GST), duties, levies charges, transportation, insurance, as per Commercial Bid.	The price should be inclusive of all taxes, duties, levies charges, transportation, insurance, as per Commercial Bid.												
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			external IS auditor.	compliance has been met.			has been met.	
		2	At the end of every subsequent year	10% of Total Solution & Implementation Cost		2.	In advance of every subsequent year (after 1 st year)	5% of Total Solution & Implementation Cost
		3	Quarterly	Payment of one on-site engineer support cost after deduction of applicable penalty (if any).		3.	End of each quarter	Payment of one on-site engineer support cost after deduction of applicable penalty (if any).

IT Department.
Dated 07-04-2025.