

Event on Preventive Vigilance by Hyderabad Regional Office

1. National Housing Bank Hyderabad Regional Office has organized a program on "Preventive Vigilance" as a prelude to Vigilance Awareness Week 2024 at its office premises. The event was graced by Shri Umesh Kumar, Deputy General Manager & Circle Vigilance Officer, SBI as the guest speaker. Close to 40 officials from 30 various HFCs having branches in Hyderabad have actively participated in the program. Various issues related to vigilance, integrity and corruption have been discussed at length during the interactions along with the case studies and examples. Since the respected chief guest is from the banking sector, some of the participants of HFCs have raised questions related to customer service and all the questions were answered to the maximum extent ensuring the satisfaction of the participants. All the participants have vowed to be vigilant and reaffirmed the commitment to uphold the integrity in all walks of life.
2. Also, all the staff of Hyderabad Regional Office have taken the integrity pledge that was administered by the MD and the Chief Vigilance Officer on 28.10.2024 to put in place safeguards, integrity frameworks and code of ethics to ensure that we are not part of any corrupt practice, and to tackle instances of corruption with utmost strictness. The certificates of the same have been uploaded in the portal.
3. As a part of the complaint redressal, Hyderabad Regional Office has been receiving complaints through both online and offline modes. We were in receipt of around 11 complaints since July 2024 and are made sure promptly addressed by launching the complaints in the GRIDS portal without any delay.
4. As a part of monthly progress report in terms of Vigilance, all the information has been timely updated on the website and is ensured to be accurate. Also, the periodic submission of annexures related to the website up-dation is done on a monthly basis to the vigilance department.

Few Glimpses of the events are shared below:

