

Corrigendum 1 - RFP for Setting up a Security Operations Centre SIEM and Security Tools Implementation

(Ref: Bid Number: GEM/2024/B/4590394 dated: 06-02-2024)

The clauses amended/deleted in the RFP are as tabulated below:

S.No.	RFP Reference	Existing Clause	Corrigendum/ Addendum/ Clarification
1	5.1, Pg 11 Phase II	2. Perpetual licenses of vulnerability management tool mutually decided by bank and bidder must be provided by bidder.	2. Non - Perpetual/Perpetual licenses of vulnerability management tool mutually decided by bank and bidder must be provided by bidder.
2	5.4, Pg 15 2. Security Orchestration, Automation and Response (SOAR)	Platform should be capable to provide detailed post incident documentation about all the actions taken, root cause, controls implemented etc. However, bidder can propose & bid any other ticketing system for facilitating comprehensive incident management life cycle. • Alternatively, bidder & OEMs could leverage Bank's existing ITSM tool for ticketing and incident management etc.	Platform should be capable to provide detailed post incident documentation about all the actions taken, root cause, controls implemented etc.
3	5.6.6, Pg 36 TICKETING TOOL	2. The solution must have the option to be hosted on premise in Bank data center.	Removed

February 16, 2024

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