Pre-Bid Queries from Prospective Bidder - 1					
Sr. No.	Page No	Clause No.	RFP Technical specification	Request for Change/Clarification Required	Reply to query
1	Page 7 of 83	5	Earnest Money Deposit (EMD)-- Rs 1,20,000/- (for non MSME bidders) - **Bid Security Declaration** (MSME/Start Up/**exempted Bidders**).	**We rerquest from the competent authorities for the expemtion against EMD submission being Vendor assesed organization from GeM vendor assesment cell and as per GEM GFR rule published in RFP at General Terms and Conditions on GeM 4.0 (Version 1.14) dt 31st Jan 2024 " Point no. iv. @ Page no.17** Sellers who have got their credentials verified through the process of Vendor Assessment by Vendor Assessment Agencies for the Primary Product / Primary Service for which Bid / RA has been invited and holding valid Vendor Assessment or Vendor Assessment Exemption Report / confirmation (Seller to upload VA report / VAE confirmation to be validated by the Buyer).	Necessary documents may be submitted by the bidder. Bank may verify the same with the GeM
2	Page 19 of 83	Scope of Work 4.7	During Technical evaluation, one number of switches of the offered make and model is to be supplied by the Bidder free of cost on returnable basis to the Bank for ATP. The Bidder will be technically qualified only if the switches found fully integrate with HP Aruba NAC solution, for RADIUS, TACACS+ (AAA) & Posture Checking, working in Bank's environment.	**We request to share clarity** on the tentative timeline for the supply of one Switch of offered make and model & also share clarity, will NHB team will do the compatibility check with Aruba NAC solution or the bidder have to take care of the compatibility check with NAC solution.	NHB Team, with coordination of the bidder, will check the compatibility with NAC solution
3	Page 21 of 83	8. Service Level and Penalty clause 8.1.4	Product Delivery and Installation at various locations of the bank.. Within 45 days from the date of work order. If not delivered and installed within 45 days from the date of work order, 1% of the Individual Device Cost per week subject to maximum of 10% of the Device Cost, will be levied as penalty	Since its 17 fully managed Layer-2 switches **to be delivered at bank's 15 different locations,** all depends upon the stock at respective OEM's stock. **1% of the Individual Device Cost per week** also being imposed in case of any delay. **So, we request to Bank to extend the delivery & installation time from 45 days to 60 days from the date of work order.**	Necessary corrigendum will be issued
4	Page 22 of 83	8.1.4.	Product Delivery and Installation at various locations of the bank.Within 45 days from the date of work order.	We rerquest from the competent authorities to **extend the delivery timelines from 45 days to 60 days** being enterprise class of switches, back to back delivery will applicable from all leading OEM's	Necessary corrigendum will be issued
5	Page 81/83	2	Support for external redundant power supply, if required.	The requirement is for Access Switch so the said RAM & Flash need to be in chnages and the clause need to "The Switch should support for Internal /external redundant power supply, if required."	Necessary corrigendum will be issued
6	Page 81/83	3	Switch should have minimum 512 GB RAM and 512 MB Flash.	The requirement is for fully managed Layer-2 switches but asked RAM & Flash Memeory seems to be asked on higher side. **We request competent authorities of Bank to amend the clause t**o be " Switch should have minimum 512 MB RAM and 256 MB Flash."	Necessary corrigendum will be issued
7	Page 81/83	7	Switch should have 70 Mpps of forwarding rate.	The requirement is for managed Layer-2 switches and asked forwarding rate is on higher sider from Layer 2 Switches. **We request competent authorities of Bank to change the clause as " Switch should have minimum 38 Mpps of forwarding rate" for healthy competition and wider participation**	Please be guided by the RFP terms and conditions
8	Page 82/83	20	Switch should support management features like SSHv2, SNMPv1, SNMPv2c, SNMPv3, NTP, RADIUS and TACACS+	The requirement is for managed Layer-2 switches and SNMPv3 is already being asked. In Previous versions V1 & V2 , SNMPv2c passwords were sent on community string in clear text between managers and agents, leaving huge gaps in security. So, we **request competent authorities of Bank to change the clause as " Switch should support management features like SSHv2, SNMPv3, NTP, RADIUS and TACACS+" for better security.**	Necessary corrigendum will be issued
9	Page 81/83	42	Switch / Switch's Operating System should be tested for EAL 2 or above under Common Criteria Certification.	Since the clause is for security of Switch's Operating System & the bid under Make in India, So we request **So, we request competent authorities of Bank to consider the MTCTE (TEC) certificate** to ensure the safety of the end-to-end users **and request to change the clause as "**Switch / Switch should be tested for EAL 2 OR under Common Criteria OR should have MTCTE Certification **." for better security and wider participation.**	Necessary corrigendum will be issued

Pre-Bid Queries from Prospective Bidder - 2					
Sr. No.	Document Reference(s) (Section & Page Numbers)	Content of RFP requiring Clarification(s)	Points of Clarification	Justification	Reply to query

1	Page 81 of 83 > General Features>	**Switch should have minimum 512 GB RAM and 512 MB Flash.**	RAM and Flash are same, where the functionality is different	Flash always required to store the current IOS and secondary IOS, the size is lesser then RAM, where the RAM is required to store complete switching function and all running process during switch is power ON, it should be higher as much , We recommend to increase the **RAM size to 2GB and Flash size to 256 MB or more** as size of IOS is OEM specific and can be compact	Necessary corrigendum will be issued
2	Page 81 of 83 > General Features>	Switch support online hot insertion and removal of different parts like modules/power supplies/fan tray etc. should not require switch reboot and disrupt the functionality of the system	Power supply hot insertion or removal	As you have not asked Redundant power supply from day one , accidentally removal of primary Power supply will power off the switch, it is always recommended to have internal power supply and **hot swapable Redundant power supply support,** kindly change the requirement	Necessary corrigendum will be issued
3	Page 83 of 83 > General Features>	Switch / Switch's Operating System should be tested for EAL 2 or above under Common Criteria Certification.	EAL 2 or above is specific Test procedure	Request you to modify the same, D-Link Switches is been deployed at various government & defence organizations across India. Our switches is been tested accordance with IEC 62443-4-1: 2018 standard , requesting to **allow IEC 62443-4-1 as optional certification in place of EAL 2 or above**	Necessary corrigendum will be issued

			Pre-Bid Queries from Prospective Bidder - 3		
Point	Page No.	Section	Tender Specification	Clarification requested	Reply to query
10	Page 81 of 83	Performance	Switch should support 64 or more STP Instances.	Request to amend the tender clause as "Switch should support 16 or more STP Instances."	Necessary corrigendum will be issued
2	Page 81 of 83	General Features	Support for external redundant power supply, if required	Support for Internal redundant front access power supply.	Necessary corrigendum will be issued
3	Page 81 of 83	General Features	Switch should have minimum 512 GB RAM and 512 MB Flash.	Switch should have minimum 1 GB RAM and 512 MB Flash.	Necessary corrigendum will be issued
25	Page 82 of 83		During system boots, the system's software signatures should be checked for integrity. System should be capable to understand that system OS are authentic and unmodified, it should have cryptographically signed images to provide assurance that the firmware & BIOS are authentic.	Request to delete the tender clause	Please be guided by the RFP terms and conditions
27	Page 82 of 83	Functionality	Switch should support MTBF of minimum 2,00,000 hours	Request to amend the clause as "Switch should support MTBF of minimum 1,70,000 hours"	Necessary corrigendum will be issued
40	Page 83 of 83	Certification:	Switch shall conform to UL 60950 or IEC 60950 or CSA 60950 or EN 60950 Standards for Safety requirements of Information Technology Equipment.	EC-60950/CSA-60950/EN-60950/UL-60950 standards are obsolete, is higher is EN/IEC 62368-1 certification . Request to amend the tender clause as "Switch shall conform to EN / IEC 62368-1 Standards for Safety requirements of Information Technology Equipment."	Necessary corrigendum will be issued
42	Page 83 of 83	Certification:	Switch / Switch's Operating System should be tested for EAL 2 or above under Common Criteria Certification.	Request to amend the clause as "Switch / Switch's Operating System should be tested for VAPT Certification."	Necessary corrigendum will be issued
		Add This Clause	IPv6 Logo Ready Product should be IPv6 Logo Ready logo approved and duly certified from day 1.	IPv6 Logo Ready Product should be IPv6 Logo Ready logo approved and duly certified from day 1.	Please be guided by the RFP terms and conditions
		Add This Clause	Make in India : The product should meet the local content value addition of min. 60% in compliance to DPIIT's approved Nodal Ministry DoT's notification dated 29th August 2018. Form-1 is to be submitted by the bidder duly declared by the OEM.	Make in India : The product should meet the local content value addition of min. 60% in compliance to DPIIT's approved Nodal Ministry DoT's notification dated 29th August 2018. Form-1 is to be submitted by the bidder duly declared by the OEM.	Please be guided by the RFP terms and conditions
		Add This Clause	R&D, IPR creation and product design are done in India only.	R&D, IPR creation and product design are done in India only.	Please be guided by the RFP terms and conditions
		Add This Clause	The offered product should have VAPT certification. Bidder to submit VAPT certification of the OEM at the time of bidding.	The offered product should have VAPT certification. Bidder to submit VAPT certification of the OEM at the time of bidding.	Please be guided by the RFP terms and conditions
		Add This Clause	The offered product or any product from the offered product family/ product series should be TSEC certified based TEC GR of LAN switch dated March 2014 or latest TEC GR .	The offered product or any product from the offered product family/ product series should be TSEC certified against LAN Switch TEC GR of March 2014 / latest TEC GR.	Please be guided by the RFP terms and conditions

			Pre-Bid Queries from Prospective Bidder - 4		
			Specification	Remarks for Changes	Reply to query

1			Switch should have minimum 512 GB RAM and 512 MB Flash.	REQUEST YOU TO KINDLY AMEND ACCORDINGLY. SWITCH SHOULD HAVE 512GB RAM AND 256 MB FLASH	Necessary corrigendum will be issued
2			Switch must properly integrate with Aruba ClearPass NAC, so that posture checking can be done in end devices.	REQUEST YOU TO PLEASE REMOVE NAC	Please be guided by the RFP terms and conditions
3			Switch should support IEEE Standards of Ethernet: IEEE 802.1D, 802.1s, 802.1w, 802.1x, 802.3ad, 802.3x, 802.1p, 802.1Q, 802.3,802.3u, 802.3ab, 802.3z, 802.3af, 802.3at	IEEE 802.3z 1000BASE-SX for transmission over multi-mode fiber,	Please be guided by the RFP terms and conditions
4			Switch should support management features like SSHv2, SNMPv1, SNMPv2c, SNMPv3, NTP, RADIUS and TACACS+	KINDLY REMOVE SNMPv2c BECAUSE IT IS JUST AN VERSION	Necessary corrigendum will be issued
5			Switch should support to prevent edge devices in the network not administrator's controlled from becoming Spanning Tree Protocol root nodes	STP ROOT BRIDGE REQUIRED, PLEASE CLARIFY	Please be guided by the RFP terms and conditions
6			Switch/Switch's Operating system should be tested for EAL2 or above under Common Criteria Certification.	PLEASE CONSIDER MTCTE CERTIFICATE	Necessary corrigendum will be issued

Pre-Bid Queries from Prospective Bidder - 5					
		Section / Page No	Clause Reference	Query from bidder	Reply to query
1		Page no. 20, Scope of Work, Clause number 4.24	Vendor should have 24*7 support centre to lodge complaint about the faulty equipment. Further Vendor will share the complete call lodging process in the technical bid.	It is requested to change the OEM instead of the vendor/bidder.	Please be guided by the RFP terms and conditions
2		Page no. 35, Annexure 'D'- (Minimum Eligibility Criteria), Clause no 8	The Bidder should have Centralized Support Center in India for providing 24x7x365 support service.	It is requested to change the OEM instead of the vendor/bidder.	Please be guided by the RFP terms and conditions
3		Page no.21, Regulatory / Compliance Requirements	Bank also carries out VAPT on solutions hosted at DC/DR and ROs on an ongoing basis. During the period of contract, vendor will extend support during the Audit and closure of audit observations, if any.	Please describe "vendor will extend support during the audit"	Vendor will support Bank team for the closure of the VAPT audit observations
4		Page No. 22, Service Level and Penalty clause, clause no 8.1.4	If not delivered and installed within 45 days from the date of work order, 1% of the Individual Device Cost per week subject to maximum of 10% of the Device Cost, will be levied as penalty	These days, delivery timeline for products is 4-6 weeks. It is requested to please allow installation within a minimum 60 days	Necessary corrigendum will be issued

Pre-Bid Queries from Prospective Bidder - 6					
RFP S	Pg. no.	SN	Existing clause	Query	Reply to query
Annexure P	82	27	Switch should support MTBF of minimum 2,00,000 hours	For enterprise level switch 1,00,000 hours of MTBF is generic and standard practice. Requesting to amend the clause "Switch should support MTBF of minimum 1,00,000 hours"	Necessary corrigendum will be issued
Annexure P	83	42	Switch / Switch's Operating System should be tested for EAL 2 or above under Common Criteria Certification.	ISO/IEC 15408 falls under common criteria certificate. Requesting to amend the clause as "Switch / Switch's Operating System should be tested for EAL 2/IEC 15408 or above under Common Criteria Certification."	Necessary corrigendum will be issued
SFP Module	-	-	-	Please confirm SFP is 1G or 10G.	1 G / 10 G

Pre-Bid Queries from Prospective Bidder - 7					
			Specification	Remarks for Changes	Reply to query
1			Switch should have minimum 512 GB RAM and 512 MB Flash.	KINDLY AMEND 512GB RAM and 512mb flash to 1gb ram and 256mb flash	Necessary corrigendum will be issued
2			ACL automatically from NAC solution deployed in Bank. All the required features should be available in the solution. At present bank is using HP Aruba CPPM NAC Solution.	NAC COMPATIBLE WITH IEEE STANDARD, LIKE RADIUS	Please be guided by the RFP terms and conditions
3			Switch must properly integrate with Aruba ClearPass NAC, so that posture checking can be done in end devices.	ALL IEEE STANDARD IS COMPATIBLE, EITHER YOU CAN REMOVE NAC IF NAC IS NOT NECESSARY, OTHERWISE AS PER IEEE STANDARD OUR DEVICE WILL BE COMPATIBLE	Please be guided by the RFP terms and conditions

4			Switch should support IEEE Standards of Ethernet: IEEE 802.1D, 802.1s, 802.1w, 802.1x, 802.3ad, 802.3x, 802.1p, 802.1Q, 802.3,802.3u, 802.3ab, 802.3z, 802.3af, 802.3at	IEEE 802.3z 1000BASE-SX for transmission over multi-mode fiber, (NOTE MENTIONED IN DATASHEET BUT IT SUPPORTS)	Please be guided by the RFP terms and conditions
5			Switch should support management features like SSHv2, SNMPv1, SNMPv2c, SNMPv3, NTP, RADIUS and TACACS+	KINDLY REMOVE SNMPv2c BECAUSE IT IS JUST AN VERSION	Necessary corrigendum will be issued
6			Switch should support to prevent edge devices in the network not administrator's controlled from becoming Spanning Tree Protocol root nodes	WE HAVE STP ROOT BRIDGE, WORK SIMILAR AS ROOT NODE	Please be guided by the RFP terms and conditions
7			Switch/Switch's Operating system should be tested for EAL2 or above under Common Criteria Certification.	KINDLY ADD MTCTE AS WELL SO THAT OTHER OEM CAN ALSO PARTICIPATE	Necessary corrigendum will be issued