RFP Reference No.: HO/ITD/DAK/2023/00093 dated June 12, 2023

Request for Proposal (RFP)- for

Selection of System Integrator for Supply and Implementation of Commercial Off the Shelf (COTS) - Core Banking Solution (CBS) / Core Financial Services Solution (CFSS) at National Housing Bank

CORRIGENDA -I

The clauses amended in the RFP are as tabulated below:

S No	Clause	Earlier Clause	Revised Clause
1.	5.5.1(g)	Ensuring the SLAs for downtime of system, software development / customization, procurement and delivery of hardware, errors in data entry as defined in this RFP are met.	Ensuring the SLAs for procurement and delivery of software & associated applications, software development / customization, downtime of system, errors in data entry, etc. as defined in this RFP are met.
2.	3.34(e)	All customizations will be exclusive property of NHB, and the related source code should be provided to NHB.	The successful bidder will enter into an escrow arrangement with NHB, whereby all the source code for all the modules of the RFP, shall be placed in the escrow account. The terms and conditions of the escrow account have to be mutually agreed with NHB by the successful bidder who will also be responsible for execution of the agreement and all the charges applicable for maintenance of escrow account for the duration of the contract.
3.	5	Through this RFP, the National Housing Bank intends to select the System Integrator (SI) for providing the different modules as specified in the RFP along with the support for the duration of the contract. Bidder/ System Integrator must provide themselves at least one of the proposed Core Banking Solution (CBS) / Core Financial Services Solution (CFSS) i.e. LOS, LMS, Treasury, & Accounting Modules. If required, other modules can be sub-contracted by the bidder. However, it is the responsibility of the bidder to complete the project/work under this RFP. The relationship of the bidder with the sub-contractor shall be the sole responsibility of the System Integrator / bidder and shall have no bearing on NHB.	Through this RFP, the National Housing Bank intends to select the System Integrator (SI) for providing the different modules as specified in the RFP along with the support for the duration of the contract. Bidder/ System Integrator **must be in the business of implementing** at least one of the proposed Core Banking Solution (CBS) / Core Financial Services Solution (CFSS) i.e., LOS, LMS, Treasury, & Accounting Modules. If required, other modules can be sub-contracted by the bidder. However, it is the responsibility of the bidder to complete the project/work under this RFP. The relationship of the bidder with the sub-contractor shall be the sole responsibility of the System Integrator / bidder and shall have no bearing on NHB.
4.	LMS 270		This requirement will not be considered for awarding marks during technical evaluation.
5.	Page 169	Annexure 'Q' – Bid Security Declaration	Annexure T - Bid Security Declaration.
6.	5.9(a)	Vendor will depute 2 onsite officials from day one (one Technical & one Functional), during period of contract, post signoff.	Vendor will depute **3 onsite officials** from day one (**one Technical & two Functional**), during period of contract, post signoff.

S No	Clause	Earlier Clause	Revised Clause
7.	Table III of Annexure 'J'- Financial Bid Format Page 127		

Earlier Clause

(Amount in ₹)

S. No.	Description	Support (Unit Rate)		Total Cost for 2 TC1 and 2 FC1 excl. taxes [(2*FC1)+(2*TC1)]	Applicable Taxes	Total Cost incl. Taxes for 2 TC1 and 2 FC1
		Functional Consultant [FC1]	Technical Consultant [TC1]			
1.	Onsite Support Cost for 1st year [C1]					
2.	Onsite Support Cost for 2nd year [C2]					
3.	Onsite Support Cost for 3rd year [C3]					
4.	Onsite Support Cost for 4th year [C4]					
5.	Onsite Support Cost for 5th year [C5]					
Total Support Cost [C]= (C1+C2+C3+C4+C5)						

Revised Clause

(Amount in ₹)

S. No.	Description	Support (Unit Rate)		Total Cost for 1 TC1 and 2 FC1 excl. taxes [(2*TC1)+(1*FC1)]	Applicable Taxes	Total Cost incl. Taxes for 1 TC1 and 2 FC1
		Functional Consultant [FC1]	Technical Consultant [TC1]			
1.	Onsite Support Cost for 1st year [C1]					
2.	Onsite Support Cost for 2nd year [C2]					
3.	Onsite Support Cost for 3rd year [C3]					
4.	Onsite Support Cost for 4th year [C4]					
5.	Onsite Support Cost for 5th year [C5]					
Total Support Cost [C]= (C1+C2+C3+C4+C5)						

S No	Clause	Earlier Clause	Revised Clause
8.	12.2(m)		The payment for the ATS/AMC Cost shall be released on annual basis (in advance) post receipt of the invoice by the Bank.
9.	12.2(n)		The payment for the Onsite Support (post deduction of penalty, if any) shall be released on quarterly basis, post receipt of the invoice by the Bank for the preceding quarter.
10.	5.3.2.4(a)	The bidder shall ensure compliance to SLAs as indicated in this RFP and any **updates/major changes** to the software shall be accordingly planned by bidder ensuring the SLA requirements are met at no additional cost to the NHB.	The bidder shall ensure compliance to SLAs as indicated in this RFP and any **updates/ changes** to the software shall be accordingly planned by bidder ensuring the SLA requirements are met at no additional cost to the NHB.
11.	11.5(2)	**Total number of implementations of any of the proposed modules out of the specified modules viz. LOS, LMS, Accounting & Treasury were carried out.** *(Only Work Completion Certificate (upto last 8 years) will be considered for award of points)* a. ≥ 12 Implementations b. ≥ 8 to ≤12 Implementations c. ≥ 4 to ≤8 Implementations	**Total number of implementations of any of the proposed modules out of the specified modules viz. LOS, LMS, Accounting & Treasury were carried out.** *(Only Work Completion Certificate (upto last 8 years) will be considered for award of points)* a. > 12 Implementations b. 9 to 12 Implementations c. ≥ 4 to 8 Implementations

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