

### Agenda

Prevention of Money Laundering Act, 2002 & Anti Money Laundering, KYC Guidelines & Fair Practices Code, Management of Mortgage Frauds, Information to be furnished to FIU-IND & Records to be maintained by the Bank/FI, Customer Service & its importance in improving Business-I, Need for prompt Consumer Grievances Redressal in a highly competitive housing loan market and so on.

### Participant Profile

Executives of Housing Finance Companies (HFCs).

### Nomination Fee (ELECTRONIC PAYMENT ONLY)

- Residential (single occupancy): ₹ 20,000.00 only
- Residential (twin sharing): ₹ 10,000.00 only
- Non Residential: ₹ 8,000.00 only
- Nomination fee is inclusive of 12.36% service tax

### Details of Remittance are given below:

A. Name of Account	NATIONAL HOUSING BANK
B. Name of the Bank	HDFC BANK LTD.
C. Name of the Branch	NEW DELHI K.G. MARG
D. Address of the Branch	G-3-4, SURYAKIRAN BUILDING, 19, K.G. MARG, NEW DELHI- 110001
E. Account No.	00030350014372
F. Account Type	CURRENT
G. MICR Code.	110240001
H. IFSC Code of the Branch	HDFC0000003

### Venue

Venue to be displayed at Training section in NHB website

### Accommodation

From the afternoon of **June 04, 2014** till the forenoon of **June 07, 2014**. Stay arrangements are being made on twin-sharing basis (unless specifically requested for single occupancy) and will include breakfast, conference lunch with two tea breaks and dinner.

### Commencing on:

Training will start at 09:30 am on June 05, 2014.



Training Programme on  
**"KYC - FPC & CUSTOMER SERVICE"**  
June 05-06, 2014 at Mysore, Karnataka

### NOMINATION FORM

ORGANIZATION:

PARTICIPANT'S NAME: MR./MS./MRS.

HINDI:

ENGLISH:

TICK WHICHEVER IS APPLICABLE:

RESIDENTIAL

NON-RESIDENTIAL

DESIGNATION:

QUALIFICATIONS:

RESPONSIBILITIES/DUTIES:

EXPERIENCE:

YEARS

MONTHS

ADDRESS:

TELEPHONE NO:

MOBILE NO:

EMAIL ID:

AMOUNT PAID:

UTR NO:

PAYMENT DATE:

### Nominations to be addressed and emailed to:

The Assistant General Manager (Training Division), National Housing Bank  
Core 5A, 5th Floor, India Habitat Centre, Lodhi Road, New Delhi 110 003  
Telephone: 011 2464 8647 Fax: 011- 2465 5367/2464 6988

Email: [rajkumarn@nhb.org.in](mailto:rajkumarn@nhb.org.in); [athmaram@nhb.org.in](mailto:athmaram@nhb.org.in)

**Last Date for receiving nominations: June 02, 2014**