

CORRIGENDUM / ADDENDUM TO THE RFP FOR IMPLEMENTATION OF BACK-UP SOLUTION IN THE BANK

S. No	Clause No	Existing RFP Clause	New RFP Clause/ Amendment/ Clarification																								
1	Pg17, Clause F.13 (Implementation Schedule)	<p>The Clause will be read as under: <i>The Bidder shall be responsible for delivery and installation of the ordered item(s) at the site and for making them fully operational at no extra charge within 6-8 weeks of the date of purchase order.</i></p> <table border="1"> <thead> <tr> <th>S. No</th> <th>PO for</th> <th>Delivery Schedule</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Delivery of Hardware, Software, License</td> <td>4-6 Weeks</td> </tr> <tr> <td>2</td> <td>Project Completion period at DC</td> <td>6-8 Weeks</td> </tr> <tr> <td>3</td> <td>Project Completion period at DR</td> <td>6-8 Weeks</td> </tr> </tbody> </table> <p><i>Bidder to implement the solution within TEN WEEKS FROM THE DATE OF WORK ORDER.</i></p>	S. No	PO for	Delivery Schedule	1	Delivery of Hardware, Software, License	4-6 Weeks	2	Project Completion period at DC	6-8 Weeks	3	Project Completion period at DR	6-8 Weeks	<p>The Clause will be read as under: <i>The Bidder shall be responsible for delivery and installation of the ordered item(s) at the site and for making them fully operational at no extra charge within 6-10 weeks of the date of purchase order.</i></p> <table border="1"> <thead> <tr> <th>S. No</th> <th>PO for</th> <th>Delivery Schedule</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Delivery of Hardware, Software, License</td> <td>4-6 Weeks</td> </tr> <tr> <td>2</td> <td>Project Completion period at DC</td> <td>6-10 Weeks</td> </tr> <tr> <td>3</td> <td>Project Completion period at DR</td> <td>6-10 Weeks</td> </tr> </tbody> </table> <p><i>Bidder to implement the solution within TEN WEEKS FROM THE DATE OF WORK ORDER.</i></p>	S. No	PO for	Delivery Schedule	1	Delivery of Hardware, Software, License	4-6 Weeks	2	Project Completion period at DC	6-10 Weeks	3	Project Completion period at DR	6-10 Weeks
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2	Pg32, Clause H.2	<p>Existing Clause: <i>"The Bidder should have experience of already successfully implementing SAN based Backup Solution in at least one Public Sector Bank/Financial Institution/ PSU/ Government organization in India. The bidder should submit details like name of contact person, along with his phone number for above projects"</i></p>	<p>The Clause will be read as under: <i>"The Bidder should have experience of already successfully implementing SAN based Backup Solution in at least one Public Sector Bank/Financial Institution/LC*/ PSU/ Government organization in India. The bidder should submit details like name of contact person, along with his phone number for above projects. *Definition of LC (Large Corporate) : An organization having an average annual turnover of Rs. 1000 Crore or above during last three years with a minimum of 1000 employees on its payroll and having offices in all metro cities in India including Bangalore and Hyderabad, will be considered as Large Corporate(LC) Sector for this RFP.</i></p>																								
3	Pg34, Clause H.4	<p>Existing Clause: <i>Implementation of Backup solution on Windows Server 2008 platform, (Only last 3 years contracts will be considered for points award) ...</i></p>	<p>The Clause will be read as under: <i>Implementation size of Backup solution on MS Windows/ Linux/ Unix server platform, (Only last 3 years contracts will be considered for points award) ...</i></p>																								
4	Pg 34, Clause H.4	<p><i>The offered backup software solution is amongst top 3 solutions as per current/latest Gartner Report</i></p> <ul style="list-style-type: none"> • Yes : 5 Marks • No : 0 Marks 	<p>Removed</p>																								

5	Pg 34, Clause H.4	Addendum	<i>Implementation of Backup solution on Microsoft Windows platform only. (only last 3 year contracts will be considered for points award)</i> Max Marks (05) Yes : 05 marks No :00 marks
6	Pg35, Clause H.4	Existing Clause: Technical & Qualified Manpower (Minimum Qualification: <i>Degree/Diploma in engineering or its equivalent with minimum of 3 years work experience in implementing Backup solution/project – List to be provided with their qualification (PF/ESI documentary evidence to be submitted)</i> Marks distribution : 150 & above 10 100-149 07 75-99 05	The Clause will be read as under: Technical & Qualified Manpower (Minimum Qualification: <i>Degree/Diploma in engineering or its equivalent with minimum of 3 years work experience in implementing IT projects – List to be provided with their qualification (PF/ESI documentary evidence to be submitted)</i> Marks distribution : 150 & above 10 100-149 07 75-99 05
7	Pg42, J.1, Penalty clause	Existing Clause: • <i>In case of any problem in the equipment, it should be rectified in maximum 2 working days otherwise replacement should be given to the Bank immediately. Failure to do so will attract penalty of 1% of the cost of the equipment subject to maximum of 25% which will be deducted from AMC charges. For first year the penalty will be @ 1% of the cost of the equipment subject to maximum of 25% and PBG may be invoked.</i> Existing Clause: • <i>In case of late delivery of equipment ...</i>	• <i>Clause will be read as:</i> • <i>In case of any problem in the solution and/or systems during its AMC/support period(post project implementation), it should be rectified in maximum 2 working days otherwise replacement should be given to the Bank immediately. Failure to do so will attract penalty of 1% of the project cost of the Backup solution subject to maximum of 10%. Delay of more than 10 days in this regard may lead to cancellation of contract at Bank's discretion followed by forfeiting all charges due, invoking of PBGs submitted to Bank.</i> Clause will be read as: • <i>In case of late delivery of equipment/solution ...</i>
8	Pg47, J.9, Support	Existing Clause Expected response of Service Provider <i>1st call response immediate · Our Resources at Your site as soon as possible. · Continuous effort on a 24x7 basis · Rapid Escalation within Microsoft to Product teams. Notification of Our Senior Executives</i>	Clause will be read as: Expected response of Service Provider <i>1st call response immediate · Our Resources at Your site as soon as possible. · Continuous effort on a 24x7 basis · Rapid Escalation within OEM company to Product teams. Notification of Our Senior Executives</i>
9	Pg55, Annexure III, Part-II, Backup Managem ent Software	Existing clause: <i>Operating System :- Microsoft® Windows Server 2012, Standard Edition valid for project period</i>	Clause will be read as: <i>Operating System: - Microsoft® Windows Server 2012, Standard Edition. (Requisite CALs will provided by the Bank)</i>

10	Pg58, Annexure III, Part-II, Backup Managem ent Software	Existing clause: <i>Shows real-time backup progress bar.</i>	Clause will be read as: <i>Show real time backup progress bar/graphical representation.</i>
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Note: The term "vondor", "bidder" used in the document shall be read as "Bidder"