

Corrigendum/Addendum to the RFP for Implementation of Managed IP MPLS VPN at all Locations/Offices of NHB & Network Performance Tuning:

S. No	Page No	Clause	Existing RFP Clause	New RFP Clause/ Amendment/ Clarification
1	24	7.A.i Definitions used		“SNF” or “Site Not Feasible”: Site will be termed as not feasible, if there is no other means of connectivity is available at the site location other VSAT (Very Small Aperture Terminal). Bidder has to provide documentary proof of SNF.
2	26	7.A.i [Category C→Last Mile]	<ul style="list-style-type: none"> • All locations of NHB are in rented premises, NHB does not have permission from landlord for installation of huge structure like MAST for positioning antenna. Hence, in case of RF installation, the antenna should be installed on a pole over roof top, with maximum height of pole may not exceed 12 meters. Further, VSAT’s are also not allowed due to the above reason. 	<ul style="list-style-type: none"> • All locations of NHB are in rented premises, NHB does not have permission from landlord for installation of huge structures for positioning antenna. Hence, in case of RF installation, the antenna /small size MAST should be installed over roof top, with maximum height of antenna pole/MAST may not exceed 12 meters. • Further, VSAT’s are also not allowed due to the above reason.
3	26	7.A.i Network Hardware for Location C	Network Hardware: <ul style="list-style-type: none"> • ... • The Router should support at least 2 Mbps bandwidth • ... 	Network Hardware: <ul style="list-style-type: none"> • ... • The Router should support at least 4 Mbps bandwidth • ...
4	29	7.A.viii	<i>Annexing of new location</i> Whenever Bank opens a new office, order will be placed with the selected	<i>Annexing of new location</i> Whenever Bank opens a new office, order will be placed with the selected bidder at

			<p>bidder at the contracted price. The vendor may carry out site-survey at new location for feasibility of location over wired or wireless connectivity. Bidder is required to implement and commission the location within 4 weeks (10 weeks for north-east locations) from the date of work order. For North-East region of India, addition of new link will be subject to Network feasibility at that location. Commercial for such locations may be finalized as per mutual consent between bidder and Bank, no exceeding 10% of the contracted rate. During such time, bidder may provide MPLS connectivity through MPLS USB Dongles as per RFP contracted rates for providing connectivity through MPLS USB Dongle.</p> <p>In the event of non-commissioning of the link within prescribed timeframe, penalty at the rate of 1% of the order value will be charged for every week delay subject to a maximum of 10% of the order value.</p>	<p>the contracted price. The vendor may carry out site-survey at new location for feasibility of location over wired or wireless connectivity. Bidder is required to implement and commission the location within 10 weeks (max. 12 weeks with USB Dongle) from the date of work order. For SNF (Site Not Feasible) locations, implementation plan & commercial may be finalized as per mutual consent between bidder and Bank during such times.</p> <p>In the event of non-commissioning of the link, at non-SNF locations, within prescribed timeframe, penalty at the rate of 1% of the order value will be charged for every week delay subject to a maximum of 10% of the order value.</p>
5	29	7.A. vii	<p>The Bidder to enable the ISDN connectivity within 4 weeks from the date of work order. Follow up, if any, with ISDN service provider will be done by</p>	<p>The Bidder to enable the ISDN connectivity within 10 weeks from the date of work order. Follow up, if any, with ISDN service provider will be done by bidder only for</p>

			bidder only for faster installation of the link and testing.	faster installation of the link and testing.
6	30	7.A.x	<p><i>Shifting of premises</i></p> <p>In the event of shifting of premises, order to this effect will be placed with the selected bidder. Bidder will carry out site-survey at the new location for feasibility of location for type of media and intimate the Bank. On receipt of confirmation from the Bank, the Bidder to install and commission the link at the new location prior to shifting of office from old location. The vendor is required to implement and commission the location within 3 weeks from the date of order. The connectivity at the old location has to be dismantled and removed on the last day of shifting. The cost towards installation as per the contracted rate for the respective category will be applicable. Vendor may provide interim connectivity using MPLS USB dongles upto 4 weeks from the date of order, if the commissioning is delayed.</p>	<p><i>Shifting of premises</i></p> <p>In the event of shifting of premises, order to this effect will be placed with the selected bidder. Bidder will carry out site-survey at the new location for feasibility of location for type of media and intimate the Bank. On receipt of confirmation from the Bank, the Bidder to install and commission the link at the new location prior to shifting of office from old location. The vendor is required to implement and commission the location within 10 weeks from the date of order. The connectivity at the old location has to be dismantled and removed on the last day of shifting. The cost towards installation as per the contracted rate for the respective category will be applicable. Vendor may provide interim connectivity using MPLS USB dongles upto 12 weeks from the date of order, if the commissioning is delayed.</p> <p>Note:</p> <p>i. Please note that this clause is applicable for shifting of location within the site-city only. For shifting of location outside the city, clause "Annexing of new location" will be applicable accordingly.</p>

			<p>In the event of non-commissioning of the link within 4 weeks from the date or order of shifting, penalty at the rate of 1% of the order value will be charged for every week delay, subject to a maximum of 10% of the order value.</p>	<p>ii. Bank will never issue work-order for shifting of location from a lower category site to higher category site.</p> <p>In the event of non-commissioning of the link within 12 weeks from the date or order of shifting, penalty at the rate of 1% of the order value will be charged for every week delay, subject to a maximum of 10% of the order value.</p>
7	39	8.ii.14 (MEC)	<p>Minimum Eligibility Criteria (Point No. 14)</p> <ul style="list-style-type: none"> • ... • The bidder shall have its own at least 2 International Internet Gateways & one Cable Landing Stations (CLS). The gateways shall be peered with international peering points through different OFC in two different directions -- Trans-Atlantic & Trans- Pacific. • ... 	<ul style="list-style-type: none"> • ... • Removal • ... <p><i>Similarly Annexure III at Page 54 is also amended.</i></p>
8	43	9.e [Payment terms]	<p>One Time Installation charges will be paid after successful commissioning and acceptance.</p>	<p>One Time Installation charges will be paid after successful commissioning and acceptance. One time installation charges for RROs may be released as and when the link at respective site is commissioned & accepted,</p>

				only after successful commissioning and acceptance of link at DC & DR Site.
9	44	9.e [Payment terms]	<p><u>For Network Performance Tuning (NPT)</u></p> <p>a) 25 % of total cost of NPT as advance Payment on acceptance of order and submission of invoice. Advance payment will be released only on submission of Performance Bank Guarantee of equal amount valid up to 6 months w.e.f. date of work order.</p> <p>b) 25% of total cost of NPT on completion of Phase I as stipulated in Scope of Work. Advance payment will be released only on submission of Performance Bank Guarantee of equal amount valid up to 6 months w.e.f. date of work order.</p> <p>c) Rest 50% of contract amount after completion of the project and submission of final compliance report, subject to acceptance by the Bank.</p>	<p><u>For Network Performance Tuning (NPT)</u></p> <p>d) 25 % of total cost of NPT as advance Payment on acceptance of order and submission of invoice. Advance payment will be released only on submission of Performance Bank Guarantee of equal amount valid up to 6 months w.e.f. date of work order.</p> <p>e) 50% of total cost of NPT on completion of Phase I as stipulated in Scope of Work. Advance payment will be released only on submission of Performance Bank Guarantee of equal amount valid up to 6 months w.e.f. date of work order.</p> <p>f) Rest 25% of contract amount after completion of the project and submission of final compliance report, subject to acceptance by the Bank.</p>
10	50	10.c [Service Delivery]	In the event of non-provisioning of connectivity at any location/office even after extension of delivery date, Penalty at 1 % of the annual cost of the link will	In the event of non-provisioning of connectivity at any location/office even after extension of delivery date, Penalty at 1 % of the annual cost of the link will be charged for every week's

			be charged for every week's delay subject to maximum of 10% of total contract value.	delay subject to maximum of 10% of annual cost of the associated link.																																																						
11	63	Annexure VII.II (Commercial bid)	<p>Network Performance Tuning (Weightage 20%)</p> <table border="1"> <thead> <tr> <th>S. No</th> <th>Activity</th> <th>Cost Amt</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Phase I</td> <td></td> </tr> <tr> <td>2</td> <td>Phase II</td> <td></td> </tr> <tr> <td>3</td> <td>Onsite Support for 2nd year</td> <td></td> </tr> <tr> <td>4</td> <td>Onsite Support for 3rd year</td> <td></td> </tr> <tr> <td>5</td> <td>Onsite Support for 4th year</td> <td></td> </tr> <tr> <td>6</td> <td>Onsite Support for 5th year</td> <td></td> </tr> <tr> <td>7</td> <td>Total Cost towards Network Performance Tuning [Y]</td> <td></td> </tr> <tr> <td>8</td> <td>20 % of [Y]</td> <td></td> </tr> </tbody> </table>	S. No	Activity	Cost Amt	1	Phase I		2	Phase II		3	Onsite Support for 2 nd year		4	Onsite Support for 3 rd year		5	Onsite Support for 4 th year		6	Onsite Support for 5 th year		7	Total Cost towards Network Performance Tuning [Y]		8	20 % of [Y]		<p>Network Performance Tuning (Weightage 20%)</p> <table border="1"> <thead> <tr> <th>S. No</th> <th>Activity</th> <th>Cost Amount</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Phase I</td> <td></td> </tr> <tr> <td>2</td> <td>Phase II</td> <td></td> </tr> <tr> <td>3</td> <td>Removal</td> <td></td> </tr> <tr> <td>4</td> <td>Removal</td> <td></td> </tr> <tr> <td>5</td> <td>Removal</td> <td></td> </tr> <tr> <td>6</td> <td>Removal</td> <td></td> </tr> <tr> <td>7</td> <td>Total Cost towards Network Performance Tuning [Y]</td> <td></td> </tr> <tr> <td>8</td> <td>20 % of [Y]</td> <td></td> </tr> </tbody> </table>	S. No	Activity	Cost Amount	1	Phase I		2	Phase II		3	Removal		4	Removal		5	Removal		6	Removal		7	Total Cost towards Network Performance Tuning [Y]		8	20 % of [Y]	
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	6	1.Bid details	<ul style="list-style-type: none"> • ... • Last date and time for sale of Bidding Documents- 16/01/2014 at 1700 Hrs • Last date and time for sale of Bidding Documents- 16/01/2014 at 1700 Hrs • Date and Time of Technical Bid Opening- 17/01/2014 at 1200 Hrs • ... 	<ul style="list-style-type: none"> • ... • Last date and time for sale of Bidding Documents- 23/01/2014 at 1700 Hrs • Last date and time for sale of Bidding Documents- 23/01/2014 at 1700 Hrs • Date and Time of Technical Bid Opening- 24/01/2014 at 1200 Hrs • ... 																																																						

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Note:

The term "vondor", "bidder" used in the document shall be read as "Bidder"