

Agenda

The Agenda for the Training would include Prevention of Money Laundering Act, 2002; Anti Money Laundering Measures; Information to be furnished to FIU-IND & Records to be maintained by the Bank/FIs; Frauds in Housing Loans and Preventive Measures; The Art of Customer Service & Its importance in improving Business-I & II; Consumer Grievances & Redressal; KYC Guidelines & Fair Practices Code issued by NHB

Participant Profile

Junior/Middle level executives of HFCs/Banks

Nomination Fees

Residential: Rs. 10,000.00 (Rupees Ten Thousand) only

Non Residential: Rs. 8,000.00 (Rupees Eight Thousand) only

Venue

Venue to be displayed at NHB website in due course www.nhb.org.in/Training/default.php

Accommodation

From the afternoon of November 16, 2011 till the forenoon of November 19, 2011. Stay arrangements are being made on twin-sharing basis. The arrangements will include breakfast, conference lunch with two tea/coffee breaks and dinner.

Last Date for receiving nominations

November 11, 2011

Nominations to be sent to:

The Regional Manager, Training Division
National Housing Bank, Core 5A, 5th Floor
India Habitat Centre, Lodhi Road, New Delhi - 110003
Telephone: 011 2464 3149/2464 8647,
Fax: 011- 2465 5367/2464 6988
Email: parichay@nhb.org.in / nhb.corporate@gmail.com



Training Programme on
'KYC-FPC & Customer Service'
November 17-18, 2011 at Alleppey, Kerala

NOMINATION FORM

Please fill in block letters. All fields are Mandatory.

NAME OF THE ORGANIZATION:

NAME OF THE PARTICIPANT:

HINDI:

ENGLISH:

DESIGNATION:

QUALIFICATIONS:

AREAS OF RESPONSIBILITIES/DUTIES

EXPERIENCE (NUMBER OF YEARS)

CONTACT DETAILS:

ADDRESS

TELEPHONE/MOBILE NO :

EMAIL ID

DETAILS OF REMITTANCE:

CH/DD NO _____ DATED _____

DRAWN ON _____

RESIDENTIAL

NON-RESIDENTIAL