

Corrigendum I - NHB/ITD/RFP-BackupSolution/ OUT07224/2020 -
Request for proposal (RFP) for Procurement of Backup Solution

<i>Corrigendum/Addendum - NHB/ITD/RFP-BackupSolution/ OUT07224/2020 - Request for proposal (RFP) for Procurement of Backup Solution</i>						
S. No.	Page No.	Section	Name of Section	Original RFP Clause/Text	Corrigendum / Addendum	Revised/New RFP Clause/Text
1	13	3.27	Performance Guarantee	The selected Bidder will be required to provide a 10% of the total value of contract (Please refer Total value of contract 'Z' of Annexure 'K') as Performance Guarantee (Format at Annexure 'N'), in the form of bank guarantee from a Scheduled Commercial Bank. The performance guarantee should be valid till at least three months period beyond the expiry of contract period i.e. 5 years.	Corrigendum	The selected Bidder will be required to provide a 3% of the total value of contract (Please refer Total value of contract 'Z' of Annexure 'K') as Performance Guarantee (Format at Annexure 'N'), in the form of bank guarantee from a Scheduled Commercial Bank. The performance guarantee should be valid till at least three months period beyond the expiry of contract period i.e. 5 years.
2	22	4	Present Setup	N.A.	Addendum	The Bank's Infrastructure consists of: Server platforms of IBM, HP and Dell; Operating systems of Windows 2008 R2, Windows 2012 R2 and Redhat Linux; Databases of SQL 2008, SQL 2012 and SQL 2016; SAN Infrastructure consists of SAN G400 and 9148S-K9 SAN Switch.
3	22	4	Present Setup	N.A.	Addendum	As per the Backup & Retention Policy of the Bank, the backup needs to be taken and retained as under: i. Daily Backup - 5 days;

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						ii. Weekly Backup - 4 weeks; iii. Monthly Backup - 12 months; iv. Yearly Backup - 7 years
4	24	5.11	Scope of Work	The bidder should be responsible for resolving any compatibility issues with existing hardware & software infrastructure during deployment of backup solution.	Corrigendum	The bidder should be responsible for resolving any compatibility issues with existing hardware & software infrastructure, as stated at Section 4, during deployment of backup solution.
5	24	5.12	Scope of Work	The bidder should carry out the migration of backup from existing backup solution to new solution.	Corrigendum	The bidder should carry out the migration of backup (Approx. 40 LTO-5 Tapes) from existing backup solution to new solution.
6	28	5.50	Scope of Work	Deployment of servers requires co-ordination with different project application vendors. The bidder should co-ordinate with the software/hardware vendors while installing and ensure installation and commissioning for running the applications for which these servers are procured	Corrigendum	Deployment of backup solution requires co-ordination with different project application vendors. The bidder should co-ordinate with the software/hardware vendors while installing and ensure installation and commissioning for running the applications for which these servers are procured
7	30	6	Service Level Agreement and Penalty Clause	N.A.	Addendum	The overall maximum penalty including liquidated damages, if any that can be imposed on the bidder under this contract shall not exceed 10% of the Contract Value.

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8	30	7	Project Schedule	1. Delivery of hardware, software, licenses etc - 4-6 weeks 2. Project Completion period at DC , New Delhi i.e. installation, commissioning, integration, testing of backup solution - 6-10 weeks 3. Project Completion period at DR Site, Mumbai i.e. installation, commissioning, integration, testing of backup and sync solution. - 6-10 weeks	Corrigendum	1. Delivery of hardware, software, licenses etc - 8-10 weeks from the date of Work Order 2. Project Completion period at DC, New Delhi i.e. installation, commissioning, integration, testing of backup solution - 10-14 weeks from the date of Work Order 3. Project Completion period at DR Site, Mumbai i.e. installation, commissioning, integration, testing of backup and sync solution. - 10-14 weeks from the date of Work Order
9	30	7	Project Schedule	Bidder to implement the solution within TEN WEEKS FROM THE DATE OF WORK ORDER.	Corrigendum	Bidder to implement the solution within FOURTEEN WEEKS FROM THE DATE OF WORK ORDER.
10	35	8.4	Technical Bids	Backup OEM qualified person (List to be provided with relevant certificate)	Corrigendum	Proposed Backup OEM qualified person (List to be provided with relevant certificate)
11	39	9.5	Payment Terms	The payment terms are detailed as under: • 60% of total Hardware & Software cost on delivery & Installation of Hardware (HW) and Software(SW) (Refer para Total Cost of Ownership [Z] in Annexure 'K') subject to submission of PBG of equal value	Corrigendum	The payment terms are detailed as under: • 70% of total Hardware & Software cost on delivery & Installation of Hardware (HW) and Software(SW) (Refer para Total Cost of Ownership [Z] in Annexure 'K') subject to submission of PBG of equal value with a validity of 3 months.

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				with a validity of 3 months. The same is required to be renewed consecutively for 3 months, in case the project sign off gets delayed. <ul style="list-style-type: none"> • 40% of total Hardware & Software cost (Refer para Total Cost of Ownership [Z] in Annexure 'K') after project sign-off subject to satisfaction of the Bank, however payment of 100% of total Hardware & Software cost will be made after project sign-off, in case 60% payment is not claimed as per point 1 mentioned above. 		The same is required to be renewed consecutively for 3 months, in case the project sign off gets delayed. <ul style="list-style-type: none"> • 30% of total Hardware & Software cost (Refer para Total Cost of Ownership [Z] in Annexure 'K') after project sign-off subject to satisfaction of the Bank, however payment of 100% of total Hardware & Software cost will be made after project sign-off, in case 70% payment is not claimed as per point 1 mentioned above.
12	58	2	Technical Specifications	The Proposed Backup Software Must be present as Leaders in Gartner's Magic for 10+ years Quadrant for backup software report.	Corrigendum	The Proposed Backup solution must be present as Leaders in Gartner's Magic for 3+ years Quadrant for backup solution
13	58	7	Technical Specifications	The proposed appliance must support monitoring and simplified management via standard browser with HTML5 based intuitive user interface	Corrigendum	The proposed appliance must support monitoring and simplified management via browser enabled interface
16	59	17	Technical Specifications	Proposed Backup software should be certified to protect applications and	Corrigendum	Proposed Backup solution should be capable of protecting container workloads.

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				workloads deployed in Docker Containers.		
17	61	41	Technical Specifications	Solution should be proposed along with OEM professional services for one-time installation direct by OEM Vendor.	Corrigendum	Solution should be proposed along with either OEM Professional Services or OEM Certified professional services for one-time installation directly by OEM vendor or Bidder.
18	61	37	Technical Specifications	The proposed appliance should come with Ransomware resiliency i.e. no other process can access/write on appliance disk or support airgap solution as per the standard defined by NIST (National Institute of Standards & Technology)	Corrigendum	The proposed solution should be capable of defending against Ransomware
19	62	46	Technical Specifications	The proposed solution should directly or through another solution, cover backup of email boxes of 300 Office 365 users.	Corrigendum	The proposed solution should directly or through another solution, provide solution for 300 Office 365 users SMTP on-premise archiving with E-discovery capability
20	62		Technical Specifications		Addendum	Any additional features in the proposed backup solution, apart from the minimum requirement quoted above, may be provided as a separate annexure along with the Technical Specifications.

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21	62	7	Tape Library	It shall have hot swappable drives and shall have redundant power supplies and fans	Corrigendum	It shall have redundant power supplies and fans
22	62	9	Tape Library	The Tape Library should be provided with 3 year support, 99% uptime, 24*7 along with minimum 24 Hour CTR (Issue must be resolved in maximum 24 Hours)	Corrigendum	The Tape Library should be provided with 3-year mission critical support (The bidder must resolve the issue within the timeline as per Industry Standards)
23	72	G	Future Requirement	i. Upgradation Cost Description: Cost for upgrading including the hardware, software licences, storage, installation, implementation and support during the entire contract period for both DC and DR Site	Corrigendum	i. Upgradation Cost Description: Cost for upgrading including the hardware, software licences, storage, installation, implementation and support during the entire contract period for both DC and DR Site Table 7 is replaced with Table given in Annexure I
24	72	G	Future Requirement	ii. Solution for O365 Backup & Archive of Mailbox	Corrigendum	ii. Solution for O365 Backup & Archive of Mailbox for 1 year
25	89	3.11	Limitation of Liability	(i) The Consultant's aggregate liability, in connection with the obligations undertaken as a part of this Project, whether arising under this Project regardless of the form or	Corrigendum	(i) The Consultant's aggregate liability, in connection with the obligations undertaken as a part of this Project, whether arising under this Project regardless of the form or nature of the

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				nature of the action giving rise to such liability (whether in contract, tort or otherwise), other than the circumstances mentioned in the sub-clause (ii) below, shall be limited to _____ times of the total contract value.		action giving rise to such liability (whether in contract, tort or otherwise), other than the circumstances mentioned in the sub-clause (ii) below, shall be limited to <u>one</u> times of the total contract value.

Table 7

S.No.	Location	Description (Cost for upgrading including the hardware, software licences, storage, installation, implementation and support during the entire contract period)	Charges per 10TB	Tax%	Tax in Amount	Total cost of upgradation
			I	II	III	IV=I+III
1.	DC, New Delhi	Hardware upgrade Cost				
		Software upgrade Cost				
2.	DR Site, Mumbai	Hardware upgrade Cost				
		Software upgrade Cost				