

**Corrigendum – RFP for Setting up a Security Operations Centre, SIEM and Security Tools Implementation**

SN	Page no.	Existing Clause	Amended Clause
1.	6	Last date and time for sale/ download of Bidding Documents 1800 Hrs 08.10.2020	Last date and time for sale/ download of Bidding Documents <b>1800 Hrs</b> <b>15.10.2020</b>
2.	6	Last date and time for receipt of Bidding Documents 1800 Hrs 08.10.2020	Last date and time for receipt of Bidding Documents <b>1800 Hrs</b> <b>15.10.2020</b>
3.	6	Date and Time of Technical Bid Opening 1500 Hrs 09.10.2020	Date and Time of Technical Bid Opening <b>1500 Hrs</b> <b>16.10.2020</b>
4.	13	Clause 5.5 (S.No.1) PROJECT TEAM STRUCTURE • Master's degree, or demonstrated experience and delivery in information security, data management or computer science	Master's degree, or demonstrated experience and delivery in information security, data management or computer science or <b>IT</b>
5.	14	Clause 5.5 (S.No.2) PROJECT TEAM STRUCTURE • Bachelor's in Computer Science or Computer Engineering	Bachelor's in Computer Science/Computer Engineering/ <b>IT/ Electronics &amp; Communication or MCA</b>
6.	15	Clause 5.5 (S.No.3) PROJECT TEAM STRUCTURE • Bachelor's/Master's degree/PhD in Computer Science or Computer Engineering	Bachelor's/Master's degree/PhD in Computer Science/Computer Engineering/ <b>IT/ Electronics &amp; Communication or MCA</b>
7.	15	Clause 5.5 (S.No.4) PROJECT TEAM STRUCTURE • B.Tech. in computer science/ computer science graduate	B.Tech. in Computer Science/ <b>Computer Engineering/ IT/ Electronics &amp; Communication or computer science graduate or MCA</b>
8.	15	Clause 5.5 (S.No.5) PROJECT TEAM STRUCTURE • Bachelor's/Master's degree in Computer Science or Computer Engineering	Bachelor's/Master's degree in Computer Science/Computer Engineering/ <b>IT/ Electronics &amp; Communication or MCA</b>

9.	16	<p>Clause 5.5 (S.No.6) PROJECT TEAM STRUCTURE</p> <ul style="list-style-type: none"> <li>• Bachelor's/Master's degree in Computer Science or Computer Engineering</li> </ul>	<p>Bachelor's/Master's degree in Computer Science/Computer Engineering/ IT/ <b>Electronics &amp; Communication</b></p>
10	49, 64	<p><b>MEC 2</b></p> <p>Bidder should have completed minimum 20 SOC implementation and operations service projects [from SOC establishment in India]-</p> <p>a) Each of these projects should be of minimum annualized value INR 10 Lakh (exclusive of taxes).</p> <p>b) At least 5 projects of the above should be of annualized value more than INR 50 lakh (exclusive of taxes) each. In case of ongoing projects, the value of completed services (up to a month prior to the release of this RFP) shall be considered.</p>	<p><b>MEC 2</b></p> <p>Bidder should have completed minimum <b>10</b> SOC implementation/operations service projects [from SOC establishment in India]-</p> <p>a) Each of these projects should be of minimum annualized value INR 10 Lakh (exclusive of taxes).</p> <p>b) At least <b>2 projects</b> of the above should be of annualized value more than INR 50 lakh (exclusive of taxes) each. In case of ongoing projects, the value of completed services (up to a month prior to the release of this RFP) shall be considered.</p>
11	50, 64	<p><b>MEC 3</b></p> <p>Bidder should have successfully provided minimum 5 SOC implementation and operations service [from SOC establishment in India] to SCBs/ All India FIs/ Regulatory Bodies/BFSI organizations in India.</p>	<p><b>MEC 3</b></p> <p>Bidder should have successfully provided minimum 5 SOC implementation /operations service [from SOC establishment in India] to SCBs/ All India FIs/ Regulatory Bodies/BFSI organizations/ <b>Large Corporates*</b> in India.</p> <p><i>*A Large Corporate is an organization with more than INR 100 crores as the annual turnover for at least each of last three financial years (2019-20, 2018-19, 2017-18)</i></p>
12	50, 64	<p><b>MEC 5</b></p> <p>The Bidder SOC's infrastructure and DR, both, must be located in India for at least last three years.</p>	<p><b>MEC 5</b></p> <p>The Bidder SOC's infrastructure and DR, both, must be located in India for at least <b>last one year</b>.</p>

13	50, 64	<p><b>MEC 7</b></p> <p>The bidder Company should have at-least 100 qualified Information Security / Cyber Security professionals (DISA/CISA/CISM/CDAC/ CEH/ISO 27001 certified) in their payroll.</p>	<p><b>MEC 7</b></p> <p>The bidder Company should have at-least <b>50 qualified</b> Information Security / Cyber Security professionals (DISA/CISA/CISM/CDAC/ CEH/ISO 27001 certified) in their payroll.</p>
14	50, 64	<p><b>MEC 11</b></p> <p>Bidder should have below mentioned best in class tools/technology &amp; application listed in latest Gartner quadrants report which must be fulfilling the NHB business requirements:</p> <ul style="list-style-type: none"> <li>• SIEM</li> <li>• Threat Intelligent Feed</li> </ul>	<p><b>MEC 11</b></p> <p>Bidder should have below mentioned best in class tools/technology &amp; application listed in latest <b>Gartner/ Forrester / IDC quadrants</b> report which must be fulfilling the NHB business requirements:</p> <ul style="list-style-type: none"> <li>• SIEM</li> <li>• Threat Intelligent Feed</li> </ul>
15	51	<p><b>TEC 1</b></p> <p>Experience the bidder has in carrying out Managed Cyber Security Operation Center (SOC) services or in implementation of SOC [from SOC establishment in India] -</p> <p>1. Projects of SOC implementation and operations service of annualized value more than INR 10 Lakhs each (<b>Max Marks 10</b>)</p> <p>25 or more such projects ----- ----- ----- 10</p>	<p><b>TEC 1</b></p> <p>Experience the bidder has in carrying out Managed Cyber Security Operation Center (SOC) services or in implementation of SOC [from SOC establishment in India] -</p> <p>1. Projects of SOC implementation / operations service of annualized value more than INR 10 Lakhs each (<b>Max Marks 10</b>)</p> <p><b>15</b> or more such projects -- ----- ----- 10</p>

		<p>More than 20 [and up to 24] such projects ----- ----- 07</p> <p>2. Projects of SOC implementation and operations service of annualized value more than INR 50 Lakhs each <b>(Max Marks 10)</b></p> <p>More than 7 such projects ---- ----- 10</p> <p>More than 5 and upto 7 such projects ----- ----- 07</p>	<p>More than 10 [and up to 14] such projects ----- ----- 07</p> <p>2. Projects of SOC implementation / operations service of annualized value more than INR 50 Lakhs each <b>(Max Marks 10)</b></p> <p><b>More than 5 such projects</b> ----- ----- 10</p> <p><b>More than 2 and upto 5 such projects</b> ----- ----- 07</p>
16	51	<p><b>TEC 2</b></p> <p>The number of professional staff in the area of Information Security (Bidder will provide a list of staff signed by authorized signatory on their letter head which will include Name, Qualification, designation, No of year of Experience, Certification, Date of Issue of Certificate and Date of Expiry of Certificate etc.) <b>(Max Marks: 07)</b></p> <p>More than 250 ----- ----- 07</p> <p>More than 150 but ≤ 250 ----- ----- 05</p> <p>More than 100 but ≤ 150 ----- ----- 03</p>	<p><b>TEC 2</b></p> <p>The number of professional staff in the area of Information Security (Bidder will provide a list of staff signed by authorized signatory on their letter head which will include Name, Qualification, designation, No of year of Experience, Certification, Date of Issue of Certificate and Date of Expiry of Certificate etc.) <b>(Max Marks: 07)</b></p> <p>More than <b>150</b> ----- ----- 07</p> <p>More than <b>100 but ≤ 150</b> ----- ----- 05</p>

			More <b>than 50 but ≤ 100</b> ----- ----- 03
17	51	<p><b>TEC 3</b></p> <p>No. of SCBs/ All India FIs/ Regulatory Bodies/BFSI Sector in India/, where the bidder has provided SOC implementation and operations service [from SOC establishment in India] <b>(Max Marks: 10)</b></p> <p>More than 10----- ----- 10</p> <p>More than 7 but ≤ 10 ----- ----- 07</p> <p>More than 5 but ≤ 7 ----- ----- 05</p>	<p><b>TEC 3</b></p> <p>No. of SCBs/ All India FIs/ Regulatory Bodies/BFSI Sector in India/ <b>Large Corporates*</b>, where the bidder has provided SOC implementation /operations service [from SOC establishment in India] <b>(Max Marks: 10)</b></p> <p>More than 10----- ----- 10</p> <p>More than 7 but ≤ 10 ----- ----- 07</p> <p>More than 5 but ≤ 7 ----- ----- 05</p> <p><i>*A Large Corporate is an organization with more than INR 100 crores as the annual turnover for at least each of last three financial years (2019-20, 2018-19, 2017-18)</i></p>
18	52	<p><b>TEC 5</b></p> <p>The bidder's inclusion in the Gartner or Forrester reports on Cyber Security Services specifically in past 3 years (2018, 2019, 2020). <b>(Max Marks: 10)</b></p> <p>Past 3 years----- ----- 10</p> <p>Past 2 year ----- ----- 07</p>	<p><b>TEC 5</b></p> <p>The bidder's inclusion in the <b>Gartner / Forrester / IDC reports</b> on Cyber Security Services specifically in past 3 years (2018, 2019, 2020). <b>(Max Marks: 10)</b></p> <p>Past 3 years----- ----- 10</p> <p>Past 2 year ----- ----- 07</p>

		Past 1 year----- ----- 03	Past 1 year----- ----- 03
19	52	<p><b>TEC 7</b></p> <p>Bidder having a SoC and DR SOC functional in India for : <b>(Max Marks 07)</b></p> <p>More than 4 years ----- ----- 07</p> <p>4 years ----- ----- 05</p>	<p><b>TEC 7</b></p> <p>Bidder having a SoC and DR SOC functional in India for : <b>(Max Marks 07)</b></p> <p><b>More than 2 years</b> ----- ----- ----- 07</p> <p><b>2 years</b> ----- ----- -- 05</p>
20	52	<p><b>TEC 8</b></p> <p>The bidder's SOC infrastructure must be ISO certified and must provide SOC -2 audit report on a regular basis. (Bidder must provide a copy of valid ISO Certification for the SOC facility and extract of most recent SOC-2 report) <b>(Max Marks 08)</b></p>	<p><b>TEC 8</b></p> <p>The bidder's SOC infrastructure must be ISO certified <b>or</b> the bidder must provide SOC -2 audit report on a regular basis. (Bidder must provide a copy of valid ISO Certification for the SOC facility or extract of most recent SOC-2 report) <b>(Max Marks 08)</b></p>
21	50, 53	<b>Addendum</b>	For the purpose of MEC and TEC, in case audited Financial statement (FS) for the year 2019-2020 is not available, the bidder may provide provisional FS along with Auditor's certificate.
22	26	<p><b>Addendum</b></p> <p><b>Clause 5.6.6 BRAND MONITORING AND PROTECTION SERVICE</b></p>	At present, there are 2 active domains of NHB. The Bidder should enable atleast 25 take downs annually or delete the content found objectionable by Bank.