

Date: 30.09.2019

Corrigendum to RFP for Empanelment of Vendors for Design, Development, Upgradation, Hosting and Maintenance of Website and Web Portals of National Housing Bank

Please find enclosed the Pre-Bid clarifications in respect of the RFP floated on September 2, 2019 for Empanelment of Vendors for Design, Development, Upgradation, Hosting and Maintenance of Website and Web Portals of National Housing Bank.

All other terms and conditions referred in the said RFP remain unchanged.

| S. No. | RFP document reference(s) | Content of RFP requiring clarification(s) | Points of clarification | Clarification from NHB |
|---------------|---|--|--|---|
| 1 | 2. Purpose/Objective: | NHB has the following website and web portals: | Who are maintaining all these Portals currently? Technical stack for all these portals? | Multiple vendors & In-house |
| 2 | 2. Purpose/Objective: | NHB has the following website and web portals: g) SAP | What does SAP mean? Is it an ERP with SAP? | SAP Employee Self Service Portal |
| 3 | 3. Scope of Work / Deliverables: | The vendors should be having proven expertise in System Study, Design, Development, CMS, Implementation and Maintenance of bilingual (English & Hindi) Website/ Web Portal/ Web enabled application, using latest available technologies like PHP, Java, .Net, Open Source, SQL, IIS, etc. | Any preferred technology for the project or any open source technology is fine? | Already mentioned in the RFP. |
| 4 | 3. Scope of Work / Deliverables: <i>i. High Level Design/Architecture Document</i> | Design, Development and Upgradation of Web based applications and integration with technologies like e-Form, mobile enablement, sms, etc | Is there an existing SMS gateway for the portals? | No |
| 5 | 3. Scope of Work / Deliverables: | Complete the manuals and documents for the project executed | Are there existing manuals for the current portals? Assuming they are up to date | Manuals shall be prepared by the vendor for the project assigned. |
| 6 | 3. Scope of Work / Deliverables: | Development of new content and editing and proof | Assuming content will be provided by NHB | For the development of new |

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| | | reading of the existing content of the NHB's website and web-portal, web/mobile applications | | content, inputs will be provided by NHB. |
| 7 | 3. Scope of Work / Deliverables: | Implement Content Management System of the website/web-portals for displaying up-to-date progress | Does the existing system has content management system? | Yes, for the website. |
| 8 | General | | Is consortium Allowed? | No |
| 9 | 5.9 Evaluation Criteria 5) Work done related to "Flash Presentation Design" and "Logo Design". | <input type="checkbox"/> More than 5 Flash Presentation Design & Logo Design <input type="checkbox"/> 3-5 Flash Presentation Design & Logo Design <input type="checkbox"/> At-least 2 Flash Presentation Design & Logo Design | Should be relaxed in terms of if vendor has no experience on Flash Presentation Design & Logo Design Should not lose any marks. In this evaluation. | No |
| 10 | 5.12 Earnest Money Deposit (EMD) | All the Bids must be accompanied by a refundable interest free security deposit of Rs. 25000/- (Rs. Twenty Five Thousand only), by way of an e-payment in favour of National Housing Bank. | Are MSME registered vendors exempted from EMD? | In terms of the Govt. of India guidelines on Public Procurement Policy for MSEs, registered MSEs will be exempted from payment of Earnest Money, subject to furnishing of Registration Certificate. |

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| 11 | 6. Pre-Qualification Criteria | <p>1. The bidder should be engaged in the business for development and maintenance of website/web-portal in India for at least 3 years (Proof to be attached)</p> <p>2. The bidder should have experience in developing web portal / Web site at least for three Bank, Financial institution, Govt., PSU, Large Corporate in India.</p> | Are MSME registered vendors exempted from experience criteria? | In terms of the Ministry of Micro, Small & Medium Enterprises, Government of India Circular dated March 10, 2016, registered MSEs will be provided relaxation in the condition of prior experience, subject to furnishing of Registration Certificate. |
| 12 | 6. Pre-Qualification Criteria | <p>3. The average annual turnover of the bidder should be at least Rs. 3 crores in the last three financial years. (Copy of audited Balance sheet is to be attached).</p> | Are MSME registered vendors exempted from turnover? | In terms of the Ministry of Micro, Small & Medium Enterprises, Government of India Circular dated March 10, 2016, registered MSEs will be provided relaxation in the condition of prior turnover, subject to furnishing of Registration Certificate. |